EMC Information

FEDERAL COMMUNICATIONS COMMISSION INTERFERENCE STATEMENT: This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference in which case the user will be required to correct the interference at his own expense.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

FCC Caution: Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate this equipment.

CE Warning: This is a class A product. In a domestic environment this product may cause radio interference in which case the user may be required to take adequate measures.

KCC Statement: 유선 제품용 / A 급 기기 (업무용 방송 통신 기기)
이 기기는 업무용 (A 급 ) 전자파적합기기로서 판매자 또는 사용자는 이 점을 주의하시기 바랍니다 , 가정 외의 지역에서 사용하는 것을 목적으로 합니다.

Suggestion: Shielded twisted pair (STP) cables must be used with the unit to ensure compliance with FCC & CE standards.

RoHS

This product is RoHS compliant.
SJ/T 11364-2006

The following contains information that relates to China.

<table>
<thead>
<tr>
<th>部件名称</th>
<th>有害有害物质或元素</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>铅</td>
</tr>
<tr>
<td>电器部件</td>
<td>●</td>
</tr>
<tr>
<td>机构部件</td>
<td>○</td>
</tr>
</tbody>
</table>

○：表示该有毒有害物质在该部件所有均质材料中的含量均在SJ/T 11364-2006规定的限量要求之下。
●：表示符合欧盟的豁免条款，但该有毒有害物质至少在该部件的某一均质材料中的含量超出SJ/T 11364-2006的限量要求。
×：表示该有毒有害物质至少在该部件的某一均质材料中的含量超出SJ/T 11364-2006的限量要求。
User Information

Online Registration

Be sure to register your product at our online support center:

| International | http://support.aten.com |

Telephone Support

For telephone support, call this number:

| International | 886-2-8692-6959 |
| China | 86-10-5255-0110 |
| Japan | 81-3-5615-5811 |
| Korea | 82-2-467-6789 |
| North America | 1-888-999-ATEN ext 4988 |
| United Kingdom | 44-8-4481-58923 |

User Notice

All information, documentation, and specifications contained in this manual are subject to change without prior notification by the manufacturer. The manufacturer makes no representations or warranties, either expressed or implied, with respect to the contents hereof and specifically disclaims any warranties as to merchantability or fitness for any particular purpose. Any of the manufacturer's software described in this manual is sold or licensed as is. Should the programs prove defective following their purchase, the buyer (and not the manufacturer, its distributor, or its dealer), assumes the entire cost of all necessary servicing, repair and any incidental or consequential damages resulting from any defect in the software.

The manufacturer of this system is not responsible for any radio and/or TV interference caused by unauthorized modifications to this device. It is the responsibility of the user to correct such interference.

The manufacturer is not responsible for any damage incurred in the operation of this system if the correct operational voltage setting was not selected prior to operation. PLEASE VERIFY THAT THE VOLTAGE SETTING IS CORRECT BEFORE USE.

This product is not directly powered by a DC power distribution system or DC supply equipment.
Package Contents

Standard Package

The standard SN3101 package consists of:

1. SN3101 Serial Device Server
1. Power Adapter
1. DC Terminal Connector
1. Mounting Kit
1. User Instructions*
1. Software CD

Check to make sure that all of the components are present and in good order. If anything is missing, or was damaged in shipping, contact your dealer.

Read this manual thoroughly and follow the installation and operation procedures carefully to prevent any damage to the SN3101 or to any other devices on the SN3101 installation.

* Features may have been added to the SN3101 since this manual was printed. Please visit our website to download the most up to date version of the manual.
Contents

EMC Information .......................................................... ii
SJ/T 11364-2006 .......................................................... iii
User Information ............................................................ iv
  Online Registration ................................................. iv
  Telephone Support ................................................ iv
  User Notice .......................................................... iv
Package Contents ....................................................... v
  Standard Package ................................................ v
About This Manual ..................................................... x
  Overview ........................................................... x
  Conventions ......................................................... xi
Product Information ................................................... xi

Chapter 1. Introduction
Overview ............................................................... 1
Features ................................................................. 2
Restrictions and Requirements ........................................ 3
SN3101 Front View ................................................... 4
SN3101 Rear View ................................................... 5

Chapter 2. Hardware Setup
Before you Begin ..................................................... 7
Mounting ................................................................. 7
  Wall Mounting ..................................................... 7
  DIN Rail Mounting ................................................ 8
Installation ............................................................. 9

Chapter 3. Browser Login
Logging In .............................................................. 11
The SN3101 Main Screen ........................................... 12

Chapter 4. Administration
Overview ............................................................... 13
General ................................................................. 13
  System Information ............................................... 14
  Administrator ..................................................... 14
  Connection Control ................................................ 14
Backup ................................................................. 15
Network ............................................................... 16
Chapter 8.
Virtual Port Management

Overview ............................................. 57
Driver Installation ................................ 57
  Windows 2000 and Higher Installation .......... 57
  Uninstalling the Driver 58
  Windows 98 Installation .......................... 58
  TTY Driver Installation for Linux ............... 59
    Uninstalling the Driver 59
Real COM Port Management – Windows ........... 60
  Dialog Box Layout ................................. 60
    Menu and Toolbar ............................... 61
    Target Information .............................. 61
    Target List ..................................... 62
    Port List ........................................ 63
  Port Mapping and Unmapping ..................... 64
    Port Mapping 64
    Mapped COM Port 65
    Port Unmapping 66
Real COM Port Management – Linux ................ 67
  Mapping/Unmapping Virtual Ports ............... 67
  Virtual Port Naming Rules ...................... 67

Chapter 9.
Serial Network Device Manager

Overview ............................................. 69
Installation ........................................ 69
Operation ........................................... 70
  Dialog Box Layout ................................ 70
  The Menu Bar ..................................... 71
    Target 71
    Virtual Port .................................... 73
  The Button Bar ................................... 73
  Serial Tunnel Creation ........................... 74
    Building a Serial Tunnel ...................... 74
    Removing a Serial Tunnel ..................... 75

Chapter 10.
LDAP Server Configuration
Introduction ................................................................. 77
Active Directory ............................................................ 77
   Install the Windows 2003 Server Support Tools .................. 77
   Install the Active Directory Schema Snap-in ....................... 78
Create a Start Menu Shortcut Entry .................................. 78
Extend and Update the Active Directory Schema .................... 79
The Permission Attribute Value ........................................ 86
Permission String Characters .......................................... 86
Permission Examples ..................................................... 87
OpenLDAP ................................................................. 88
   OpenLDAP Server Installation ....................................... 88
   OpenLDAP Server Configuration .................................... 89
Starting the OpenLDAP Server ......................................... 90
Customizing the OpenLDAP Schema ................................... 91
LDAP DIT Design and LDIF File ....................................... 92
   LDAP Data Structure 92
      DIT Creation 93
Using the New Schema .................................................. 94
Appendix
   Safety Instructions .................................................... 95
      General ............................................................. 95
      DC Power ......................................................... 97
      Rack Mounting .................................................. 98
Technical Support ....................................................... 99
      International ..................................................... 99
      North America .................................................. 99
Specifications ............................................................ 100
Administrator Login Failure .......................................... 101
IP Address Determination ............................................. 102
   Method 1: ........................................................... 102
   Method 2: ........................................................... 103
Serial Port Pin Assignments ............................................ 103
Virtual Modem Details .................................................. 104
   AT Command Set Support ........................................... 104
   S Register Support ................................................ 106
Troubleshooting .......................................................... 107
Limited Warranty ........................................................ 107
About This Manual

This User Manual is provided to help you get the most from your SN3101 system. It covers all aspects of installation, configuration and operation. An overview of the information found in the manual is provided below.

Overview

Chapter 1, Introduction, introduces you to the SN3101 System. Its purpose, features and benefits are presented, and its front and back panel components are described.

Chapter 2, Hardware Setup, provides step-by-step instructions for setting up your installation.

Chapter 3, Browser Login, explains how to log into the SN3101 from your browser.

Chapter 4, Administration, explains the administrative procedures that are employed to configure the SN3101’s working environment.

Chapter 5, Port Operating Modes, introduces the SN3101’s operating modes, and explains the purpose of each.

Chapter 6, COM Port Management, details concepts and procedures involved in the configuration and management of the SN3101’s COM port.

Chapter 7, Remote Terminal Operation, describes how the SN3101 can be accessed via remote terminal sessions such as HyperTerminal, Telnet, SSH, and PuTTY.

Chapter 8, Virtual Port Management, shows how to install the virtual COM port driver and to set up and manage the virtual COM port.

Chapter 9, Serial Network Device Manager, explains how to use the Serial Network Device Management utility to create and maintain device groups for easy management of the serial ports on your installation; and as an AP alternative to the browser-based management utilities.

Chapter 10, LDAP Server Configuration, explains how to configure the SN3101 for LDAP / LDAPS authentication and authorization with Active Directory or OpenLDAP.

An Appendix, at the end of the manual provides technical and troubleshooting information.
Conventions

This manual uses the following conventions:

<table>
<thead>
<tr>
<th>Monospaced</th>
<th>Indicates text that you should key in.</th>
</tr>
</thead>
<tbody>
<tr>
<td>[ ]</td>
<td>Indicates keys you should press. For example, [Enter] means to press the Enter key. If keys need to be chorded, they appear together in the same bracket with a plus sign between them: [Ctrl+Alt].</td>
</tr>
</tbody>
</table>

1. Numbered lists represent procedures with sequential steps.

- Bullet lists provide information, but do not involve sequential steps.

→ Indicates selecting the option (on a menu or dialog box, for example), that comes next. For example, Start → Run means to open the Start menu, and then select Run.

⚠ Indicates critical information.

Product Information

For information about all ALTUSEN products and how they can help you connect without limits, visit ALTUSEN on the Web or contact an ALTUSEN Authorized Reseller. Visit ALTUSEN on the Web for a list of locations and telephone numbers:

<table>
<thead>
<tr>
<th>Region</th>
<th>URL</th>
</tr>
</thead>
<tbody>
<tr>
<td>International</td>
<td><a href="http://www.aten.com">http://www.aten.com</a></td>
</tr>
<tr>
<td>North America</td>
<td><a href="http://www.aten-usa.com">http://www.aten-usa.com</a></td>
</tr>
</tbody>
</table>
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Overview

The SN3101 Serial Device Server provides Ethernet connectivity for serial devices used in a wide range of applications, such as industrial control, data acquisition, access control, environment monitoring, remote site management, etc. This allows older serial devices to take advantage of modern methods of communication.

In addition, by making these industrial serial devices Internet ready, the SN3101 enables users to access and control those devices from any computer connected to the Internet, whether down the hall, or half way around the world.

The SN3101 offers versatile and diversified serial data access methods to meet a broad range of application requirements – these include Console Management, Real COM, TCP Server, TCP Client, UDP, Modbus, Serial Tunnel, and Virtual Modem. SMTP and SNMP trap event notification are also provided.

The SN3101 can also work in tandem with other remote management products – such as the Altusen PN9108 Power over the NET™ remote power management system – to provide convenient, reliable, and effective, remote data center device management.

Since the SN3101 is fully compatible with existing serial communications software, your current investment in software development is protected. Software designed to work with COM or TTY ports can access serial devices over a TCP/IP network by utilizing the SN3101’s Real COM or TTY drivers. This feature also breaks through the port number and distance limitation barriers encountered with PC hardware.

Installation is fast and easy: plugging cables into their appropriate ports is all that is entailed. An offering of browser based GUI, Telnet (SSH), VT console terminal sessions, and a Windows software utility, make configuration and operation smooth and convenient.

The SN3101’s firmware is upgradeable over the Net, so you can stay current with the latest improvements simply by downloading updates from our website. With its advanced features and ease of operation, the SN3101 is the most convenient, most reliable, and most cost effective way to centrally manage your serial devices.
Features

- Provides remote serial access over the Internet for industrial serial devices, serial IT devices and serial over IP appliances
- Software selectable RS-232/422/485 3-in-1 serial port
- Built-in 15KV ESD serial port protection
- Max. baud rate: 460 Kbps; supports Hardware and Software flow control
- Versatile serial operation modes, including Console Management, Real COM, TCP Server, TCP Client, UDP, Modbus, Serial Tunnel and Virtual Modem
- Serial data encryption via 128-bit SSL for TCP Server, TCP Client, Virtual Modem and Serial Tunnel operation modes
- Redundancy support via multiple simultaneous Real COM, TCP Server, and TCP Client connections
- 64 Kbyte port buffer prevents data loss when the network is down
- Real COM driver for Windows 2000/XP/2003/Vista; Real TTY driver for Linux, Fixed TTY driver for Unix
- Modbus Ethernet-to-Serial support (Modbus/TCP, Modbus/RTU and Modbus ASCII) for seamless integration of serial Modbus devices
- Works in tandem with other Altusen/Aten appliances - such as the CC Management Center, the PN0108 and the PN9108 – allowing administrators to manage a wide range of data center devices through IP connections
- Modem emulation enables existing modem-based applications to make connections over IP networks
- Virtual Terminal support (VT320, VT52, VT100, VT220)
- Supports ISO646 - US (US ASCII), ISO8859 - 15 (Latin - 9) code set
- System configuration via Web Console (HTTP/HTTPS), Telnet/SSH Console and Windows utility
- Backup/restore and firmware upgrading via Web Console (HTTP/HTTPS) and Windows utility
- Multiple users and privileges support
- Easy-to-use Windows utility (2000/XP/2003/Vista) for auto discovery, multiple device setting and monitoring
- External centralized authentication and authorization support – RADIUS, LDAP / LDAPS, and MS Active Directory
Chapter 1. Introduction

- SNMP MIB II and RS-232 MIB for network management
- SMTP and SNMP trap event notification
- Choice of power input: AC—DC adapter or DC direct

Restrictions and Requirements

- Sun's Java 2 JRE 1.4.2 or higher must be installed on your computer. Java is available for free download from the Sun Java website:
  http://java.sun.com
- The devices that connect to the SN3101 must support one of the following serial protocols:
  - RS-232 (protocol or terminal operations)
  - RS-422
  - RS-485
- The Virtual COM port driver (Real COM port) support requires Windows 2000 or higher.
- Under Vista (32-bit version), only the administrator can install the Virtual Port Management Utility – ordinary users can only operate the mapped Real COM ports.
- The current Linux TTY driver supports kernels up to version 2.6.19.
- The Fixed TTY driver for Linux supports: Sco Unix, Sco OpenServer; Unix Ware 7, SVR 5; Unix Ware 2.1, SVR 4.2; QNX 4.25, QNX 6; FreeBSD; Solaris 10; AIX 5.x; and HP-UX 11i.
SN3101 User Manual

SN3101 Front View

<table>
<thead>
<tr>
<th>No.</th>
<th>Component</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Power LED</td>
<td>Lights GREEN when the SN3101 is powered up and ready to operate.</td>
</tr>
<tr>
<td>2</td>
<td>Link LED</td>
<td>Lights GREEN to indicate that the SN3101 is connected to the LAN. It flashes GREEN to indicate that a client program is accessing the device.</td>
</tr>
<tr>
<td>3</td>
<td>10/100 Mbps Data LED</td>
<td>The LED lights ORANGE to indicate a 10 Mbps data transmission speed. It lights GREEN to indicate a 100 Mbps data transmission speed.</td>
</tr>
<tr>
<td>4</td>
<td>Tx/Rx (ACT) LED</td>
<td>Lights GREEN to indicate that the device attached to the port is online. It flashes GREEN to indicate that data is being transmitted through the port.</td>
</tr>
<tr>
<td>5</td>
<td>Grounding Terminal</td>
<td>The grounding wire (used to ground the unit) attaches here.</td>
</tr>
<tr>
<td>6</td>
<td>Serial Port</td>
<td>Your serial device connects to this RS-232/RS-422/RS-485 3-in-1 combination serial port.</td>
</tr>
<tr>
<td>7</td>
<td>Reset Switch</td>
<td>Pressing and holding this switch in for less than three seconds performs a system reset. Pressing and holding this switch in for more than three seconds returns its settings to their default status.</td>
</tr>
</tbody>
</table>
Chapter 1. Introduction

SN3101 Rear View

<table>
<thead>
<tr>
<th>No.</th>
<th>Component</th>
<th>Description</th>
</tr>
</thead>
</table>
| 1   | DC Terminal | If you are using DC power directly, the electric leads from the DC power source attach here.  
**Note:** The diagram shows the SN3101 without the DC terminal connector installed. |
| 2   | DC Jack   | If you are using an AC adapter, the adapter cable plugs in here. |
| 3   | LAN Port  | The Ethernet cable that connects the SN3101 to the Internet plugs in here. |
Chapter 2
Hardware Setup

Before you Begin

1. Important safety information regarding the placement of this device is provided on page 95. Please review it before proceeding.
2. Make sure that power to all the devices you will be connecting up have been turned off.

Mounting

For flexibility and convenience, the SN3101 can be wall mounted or DIN rail mounted, as described in the sections that follow.

Wall Mounting
To wall mount the SN3101:

1. Use the smaller screws supplied with the Mounting Kit to screw the mounting brackets into the back of the unit:

Note: If you use third party screws, the length of the shank (the threaded portion) must not exceed 4.50 mm
2. Screw the mounting brackets to the wall.

**DIN Rail Mounting**

To mount the SN3101 on a DIN rail:

1. Screw the mounting brackets to the back of the SN3101 as described in step 1 of the wall mounting procedure.
2. Use the larger screws supplied with the Mounting Kit to screw the DIN rail brackets to the mounting brackets – as shown in the diagram, below:

3. Hang the unit on the DIN rail.
Installation

To install the SN3101, do the following:

1. If you intend to use the DC terminal, screw the DC terminal connector to the block – as shown in the following diagram:

2. Refer to the diagram on page 10 (the characters in the diagram correspond to the characters of the steps), as you do the following:
   
a) Use a null modem cable to connect the SN3101’s serial port to your serial device.

   **Note:** The SN3101 supports the RS-232, RS-422, and RS-485 protocols, and is software configurable. See *Serial Port Pin Assignments*, page 103, for pin assignment details.

   b) Ground the device.

   c) Plug the cable that connects the SN3101 to the network or the Internet into the LAN port.

   d) Connect the DC power source to the device.

   **Note:** The diagram shows both connection methods. Ordinarily, you would connect one or the other.

This completes the SN3101 installation.
SN3101 Installation Diagram:

12 – 48V
Chapter 3
Browser Login

Logging In

SN3101 operation is Internet browser based. To begin:

1. Open your browser and specify the IP address of the SN3101 you want to access in the browser's URL location bar.

   **Note:**
   1. Get the IP address from the SN3101 administrator.
   2. If you are the administrator, and are logging in for the first time, the various ways to determine the SN3101's IP address are described in the Appendix on p. 102.


3. A login dialog box, like the one below, appears:

   ![Login Dialog Box]

4. Provide a valid Username and Password (set up by the administrator), then Click **Login** to continue.

   **Note:** If you are the administrator, and are logging in for the first time, use the default Username: *administrator*; and the default Password: *password*. For security purposes, we strongly recommend you change these and give yourself a unique Username and Password (see *General*, page 13).
The SN3101 Main Screen

After you have successfully logged in, the Main Screen appears:

- Except for the Logout icon (at the far right), the icons arranged horizontally across the top are only enabled for the administrator. Administrative functions are explained in Chapter 4.

  **Note:** Be sure to click the Logout icon when you end your session.

- The bar along the left side is used to configure and control access to the SN3101’s COM port. The functions of each of the buttons is described in Chapter 6.

- Unless you need to perform administrative functions, you can skip Chapter 4, and go directly to Chapter 6.
Chapter 4
Administration

Overview

The icon bar at the top of the main screen is used by the administrator to configure the SN3101’s working environment.

An explanation of each of the configuration functions is given in the sections that follow.

General

When you click the General icon, the following dialog box appears:
The dialog box is divided into three main panels, as described below:

**System Information**
The System Information section displays the name of the group that the SN3101 belongs to, and allows you to provide a name and description for the SN3101 Station.

- Assigning a *Device Group* name to the SN3101 makes it possible to configure a group of SN3101s at the same time. See Chapter 9, *Serial Network Device Manager*, for details regarding group naming and configuration.
- Giving each SN3101 a name and description makes it convenient to differentiate among several installed SN3101s.

*Note:* Providing these names and descriptions is optional, but makes it more convenient to administer your SN3101s in large multi-device installations.

**Administrator**
This section sets the administrator's login name and password.

- The default administrator name is: *administrator*
- The default password is: *password*

For security purposes, we strongly recommend that you change the default values to something unique.

The *Comments* field is optional. It provides administrators with a place to enter personal comments.

**Connection Control**
*Session Timeout* sets a timeout value. If there is no input from the logged in operator for the amount of time set with this function, the operator is automatically logged out and the session is terminated. Valid settings are from 0 ~ 255 minutes. A setting of 0 (zero) disables this function. The default is 3 minutes.
Chapter 4. Administration

Backup

Backup provides the means to backup and restore your SN3101 configuration settings:

To backup your configuration settings, do the following:
1. Key in a password for the configuration file, then click **Save**.

   **Note:** Make a note of the password. You will need it when restoring the configuration settings.

2. When the browser asks what to do with the `System.conf` file, choose **Save to Disk** and indicate where to save the file.

To restore your configuration settings, do the following:
1. Key in the password that you specified when you originally saved the configuration file.
2. Click **Browse...**; navigate to the location where you saved the file; and select the configuration file (`System.conf`).
3. Click **Restore**. After a few seconds a message appears informing you that the restore operation is in progress. When the operation completes, the SN3101 automatically resets itself, and you are taken to the login page where you have to log in again.
Network Configuration allows you to set up the network parameters for the SN3101:

Service Ports
Lets you select the service ports that the SN3101 listens for incoming data on. Unless you have a specific reason for changing them, we recommend you leave the default settings as they are.

(Continues on next page.)
A description of the default Service Ports and their functions is given in the table, below:

<table>
<thead>
<tr>
<th>Service</th>
<th>Port</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>HTTP</td>
<td>80</td>
<td>Used for web access without encryption.</td>
</tr>
<tr>
<td>HTTPS</td>
<td>443</td>
<td>Used for web access with 128-bit encryption.</td>
</tr>
<tr>
<td>Telnet</td>
<td>23</td>
<td>Used to access the SN3101’s Configuration Menu via Telnet.</td>
</tr>
<tr>
<td>SSH</td>
<td>22</td>
<td>Used to access the SN3101’s Configuration Menu via SSH.</td>
</tr>
<tr>
<td>Modbus</td>
<td>502</td>
<td>In Modbus operation mode, an SN3101 master device accesses SN3101 slave devices via TCP port 502.</td>
</tr>
<tr>
<td>Socket</td>
<td>5001</td>
<td>The Base Socket Port: Used for accessing serial devices connected under the SN3101 via Telnet.</td>
</tr>
<tr>
<td></td>
<td>5101</td>
<td>The Base Socket Port + 100: Used for accessing serial devices connected under the SN3101 via SSH.</td>
</tr>
<tr>
<td></td>
<td>5301</td>
<td>The Base Socket Port + 300: Used to accept a Virtual Modem connection from a master SN3101.</td>
</tr>
</tbody>
</table>

**Note:**
1. The *Socket* entry refers to the port that will be used to communicate with serial devices connected to the SN3101’s COM port. See *Operating Mode*, page 37, and Chapter 5, *Port Operating Modes*, for details.
2. Under the *Socket* entry, changing the Base Socket Port number will change the two related socket port entry numbers.

**IP Installer**
Click a radio button to *Enable/Disable* the IP Installer utility (see *Method 1:*, page 102, for IP Installer details).

**Note:** If you choose *View Only*, the utility will show the SN3101 in its Device List, but you will not be able to change its IP address.
**IP Address**

The default is for the SN3101 to have a fixed IP address. It’s default IP address is 192.168.0.60.

- If you are giving the SN3101 a fixed IP address, fill in the *Primary IP* to *Alternate DNS Server* fields with values appropriate to the network you are on.

- To have the SN3101 obtain its IP address automatically from a DHCP server, put a check in the *Obtain an IP address automatically [DHCP]* checkbox.

- To have the SN3101 email reports from the SMTP server to you, do the following:
  1. Enable the *Enable report from the following SMTP server*, and key in either the domain name or the IP address of your SMTP server.

  **Note:** If you use the domain name, be sure to fill the Primary and Alternate DNS server information.

  2. If your server requires authentication, put a check in the *My server requires authentication* checkbox.

  3. Key in the appropriate account information in the *Account Name*, *Password*, and *From* fields.

  **Note:** Only one email address is allowed in the *From* field.

  4. Key in the email address (addresses) of where you want the report of the DHCP address sent to in the *To* field.

  **Note:** If you are sending the report to more than one email address, separate the addresses with a comma or a semicolon.

  5. When all of your configuration settings have been made, click **Update** to save the information and have the SN3101’s DHCP generated IP address emailed to you.

**Note:** If the SN3101 is on a network that uses DHCP to assign network addresses, and you don’t know what the address is, there are several methods you can use to ascertain it. See *IP Address Determination*, page 102 for details.
The Authentication Network Management Service dialog box allows you to set up login authorization management from external sources. It is divided into four main panels, as described below:

### CC Management Settings
If you want to allow user access to the SN3101 through a CC (Control Center) server, check *Enable CC Management* and fill in the CC Server’s IP address and the port that it listens on in the appropriate fields.
**RADIUS Settings**

If you want to allow authorization for the SN3101 through a RADIUS server, do the following:

1. Check *Enable RADIUS*.
2. Fill in the IP addresses and Service Ports for the Primary and Alternate RADIUS servers.
3. Key the *Shared Secret* character string that you want to use for authentication between the SN3101 and the RADIUS Server.
4. Set the time in seconds that the SN3101 waits for a RADIUS server reply before it times out in the *Timeout* field.
5. Set the number of RADIUS retries allowed in the *Retries* field.
6. Click *Save* to save the information.
7. On the RADIUS server, set the access rights for each user according to the attribute information in the table, below:

<table>
<thead>
<tr>
<th>Attribute</th>
<th>Meaning</th>
</tr>
</thead>
<tbody>
<tr>
<td>U (User)</td>
<td>The user has the authority to access and configure some ports. This attribute must be specified for all users who access the system.</td>
</tr>
<tr>
<td>T (True)</td>
<td>The user has the authority to access and configure the ports that are specified with it.</td>
</tr>
<tr>
<td>F (False)</td>
<td>The user cannot configure any ports.</td>
</tr>
<tr>
<td>A (All)</td>
<td>The user has the authority to access and configure all ports.</td>
</tr>
</tbody>
</table>

*Example:*

U, T, 1

The user can access and configure port 1.

*Note:*
1. The characters are not case sensitive. Upper or lower case work equally well.
2. Characters are comma delimited.
3. An invalid character in the string will prohibit access to the SN3101 for the user.
LDAP Settings
To allow authentication and authorization for the SN3101 via LDAP / LDAPS, refer to the information in the table, below:

<table>
<thead>
<tr>
<th>Item</th>
<th>Action</th>
</tr>
</thead>
<tbody>
<tr>
<td>Enable LDAP</td>
<td>Put a check in the Enable LDAP checkbox to allow LDAP / LDAPS authentication and authorization.</td>
</tr>
<tr>
<td>LDAP / LDAPS</td>
<td>Click a radio button to specify whether to use LDAP or LDAPS.</td>
</tr>
<tr>
<td>LDAP Server IP</td>
<td>Fill in the IP address of the LDAP or LDAPS server.</td>
</tr>
<tr>
<td>LDAP Service Port</td>
<td>Fill in the port number for the LDAP or LDAPS server. For LDAP, the default port number is 389; for LDAPS, the default port number is 636.</td>
</tr>
<tr>
<td>Base DN</td>
<td>The 'root' point for LDAP manager to bind to the server.</td>
</tr>
<tr>
<td>Search DN</td>
<td>The distinguished name of the search base. This is the domain name where the search starts for user names.</td>
</tr>
<tr>
<td>Admin User</td>
<td>The LDAP manager’s user name. (This field is optional.)</td>
</tr>
<tr>
<td>Admin Pass</td>
<td>The LDAP manager’s password. (This field is optional.)</td>
</tr>
<tr>
<td>LDAP Timeout</td>
<td>The time in seconds that the SN3101 waits for an LDAP or LDAPS server reply before it times out.</td>
</tr>
</tbody>
</table>
**SNMP Settings**

If you want to use SNMP to help with your installation management:

1. Check *Enable SNMP Agent*.
2. Once SNMP Agent has been enabled, the *SNMP Trap* checkbox becomes active. If you want to enable SNMP trap functionality, click to put a check in the checkbox.
3. Key in passwords for the *Community Name* fields. We recommend replacing the defaults (public, private) with an alphanumeric string of at least 8 characters.
4. Key in the IP addresses of the computers that will automatically be notified of SNMP trap events in the *SNMP Manager* fields.

**Note:**
1. MIB definitions for the SN3101 are provided on the CD that came with this package.
2. The following SNMP trap events are sent: string alert; IP received from DHCP server; user login/logout; system bootup.

**Finishing Up**

When you have finished making all your entries, click **Save**, to save them.
Date / Time

The Date / Time function allows you to set the SN3101’s date and time. When you click the Date / Time icon, the following dialog box appears:

The date and time that the SN3101 is currently set to appear in the upper section. The large lower section offers three methods to set new date and time parameters:

- Synchronizing the date and time with your computer's date and time
- Setting the date and time manually
- Synchronizing the date and time with the date and time of an NTP server on the internet

**Note:**

1. If you enable *Synchronize with computer time*, the Date and Time fields are filled with the date and time settings of your computer.

2. If you enable Set Manually, key in the Date and Time in the corresponding fields.

3. If you enable Synchronize with NTP server, select the time zone that corresponds to the SN3101’s location from the list box in the Time Zone panel. If you are behind a firewall, you must enable a port for the NTP server.

- Click **Save** to save your changes.
The Firmware Upgrade function provides a smooth, automated process for upgrading the SN3101's firmware. New firmware upgrade packages are posted on our website as they become available. Check the site regularly to find the latest packages.

To upgrade your firmware, do the following:

1. From your computer, go to our Internet support site and choose the SN3101 to get a list of available Firmware Upgrade Packages.

2. Choose the Firmware Upgrade Package you want to install (usually the most recent), and download it to your computer.

3. From the computer that you downloaded the upgrade file to, log into the SN3101.

4. Click the Firmware icon. A dialog box similar to the one below appears:

5. Click the Browse button; navigate to the upgrade file on your computer, and select it.

6. Click Upgrade to perform the upgrade.

**Note:**

1. If you enable Check Firmware Version, the upgrade function compares the station's firmware level with that of the upgrade files. If it finds that the SN3101's current version is equal to, or higher than, the upgrade version, it won't overwrite the SN3101's version.

2. If you do not enable Check Firmware Version, the Utility installs the upgrade files without checking whether they are a higher level, or not.
Chapter 5
Port Operating Modes

Overview
To cover a broad range of serial applications, the SN3101’s COM port supports several port operating modes. These include Virtual Modem, Serial Tunnel, Console Management, and Real COM Port modes, for device control sessions, plus TCP Server/Client, UDP, and Modbus modes for socket application purposes. An explanation of the functions performed by the various operating modes is provided in the sections that follow.

Console Management
In Console Management mode, multiple users can establish a Telnet or SSH session to the SN3101 to manage a server or serial device connected to its COM port. Users can log in using the browser Telnet function, a direct Telnet session, SSH or PuTTY.

Note: Be sure that the Socket entry specified on the Network page corresponds to the port that the device listens on. 5001 is the SN3101’s default setting (see Network, page 16, and Socket, page 17).

Real COM Port
This mode is used in conjunction with a virtual COM port driver installed on the remote user's local computer. (See Chapter 8, Virtual Port Management for virtual port management details.) When the SN3101’s COM port set to this mode, the device connected to the port appears as if it were a device directly connected to a COM port on the remote user's local computer.

This mode is useful with devices such POS terminals, Bar Code Readers, Serial printers, etc. since it allows you to use software that was written for pure serial communication applications. It can be used with other Altusen management products, such as the PN9108 Power Over the NET™.

The SN3101 comes with Real COM drivers for Windows systems and TTY drivers for Linux systems. See Chapter 8, Virtual Port Management for installation and operation details.

Note: Real COM Port mode supports the Direct Access function (see Direct Access, page 46, for details).
TCP Server / TCP Client
TCP (Transmission Control Protocol) provides a reliable transport layer for transmitting serial data over the TCP protocol via socket programming.

TCP Server (RAW TCP)
In TCP Server (RAW TCP) mode, data transmission is bidirectional. In this mode, the host computer initiates contact with the SN3101 and requests a connection to its serial port.

Once the connection is established, the host receives data from the serial device. From this point on, data can be transmitted between the host and the device in both directions. 128-bit SSL data encryption is supported in this operating mode.

The SN3101 supports simultaneous connections from up to 16 host computers in this mode, allowing multiple computers to communicate with the serial device at the same time.

Note: 1. Be sure that the Socket entry specified on the Network page corresponds to the port that the device listens on. 5001 is the SN3101’s default setting. (See Network, page 16, and Socket, page 17.)

2. TCP Server mode supports the Direct Access function (see Direct Access, page 46, for details).

TCP Client
In TCP Client mode, when serial data comes into the SN3101’s serial port, the SN3101 initiates contact with the host computer and begins sending serial data to the host. The SN3101 can send data to up to 16 host computers simultaneously, and supports 128-bit SSL data encryption in this operating mode.
UDP Mode

UDP (User Datagram Protocol) Mode is faster and more efficient at communications than TCP. In UDP mode, communications are bilateral. A serial device can send data to, and receive data from, up to 16 host computers via the SN3101’s COM port.

Because it doesn’t perform error checking in the thorough way that TCP does, UDP is more suitable for real time applications (such as message display) than the slower TCP which is optimized for data accuracy.

Modbus

Modbus follows a Master/Slave model that allows communication between many serial devices connected to the same network. It is often used to connect a supervisory computer with a remote terminal unit (RTU) in supervisory control and data acquisition (SCADA) systems.

In Modbus mode, the SN3101 acts as a gateway to link individual serial Modbus devices. Acting as a Modbus master, the SN3101 initiates transactions and the slaves respond with the requested data. Because it communicates using TCP over the Internet, the SN3101 eliminates the distance limitations of traditional Modbus serial communications.

Note: Modbus RTU and Modbus ASCII slave modes support the Direct Access function (see Direct Access, page 46, for details).
Virtual Modem
In Virtual Modem mode, the SN3101’s COM port emulates a modem. The port acts as if it were a real modem for communication with a remote server. This allows software designed to transmit data over a serial modem-to-modem link, to perform serial operations over a TCP/IP ethernet connection. In this mode, the SN3101 “dials into” the remote server’s IP specifying the appropriate port address for the transmission. For example:

```
atd 10.0.100.101:5000
```

A detailed description of the data structures and related functions of the SN3101’s virtual modem function is provided on page 104.

**Note:** 128-bit SSL data encryption is supported in this operating mode.

Serial Tunnel
Serial Tunnel involves establishing a direct connection between two SN3101’s over Ethernet. Serial Tunnel works in a master/slave relationship. One unit is designated master, the other designated slave.

**Note:** In this configuration, it doesn’t matter which one is designated master and which one is designated slave.

The COM port of one unit connects to the COM port of a computer; the COM port of the other unit connects to the serial device that will be accessed.

The units communicate with each other via their IP and port addresses. The port address is set with the Socket entry of the Network Configuration settings. See Network, page 16, and Socket, page 17, for details.

**Note:**
1. Serial Tunnel cannot be configured with the browser interface. It must be configured with the Serial Network Device Manager software. (See Serial Network Device Manager, page 69.)

2. 128-bit SSL data encryption is supported in this operating mode.
Chapter 6
COM Port Management

Overview

After you log into the SN3101, the Main Screen appears (see The SN3101 Main Screen, page 12). The bar along the left side is used to configure and control access to the SN3101’s COM port. The functions of each of the buttons is described in the following table:

<table>
<thead>
<tr>
<th>Button</th>
<th>Authorization</th>
<th>Function</th>
</tr>
</thead>
<tbody>
<tr>
<td><img src="image" alt="Status" /></td>
<td>Administrator and Permitted Users</td>
<td>Clicking this button brings up the Serial Port Status screen. This is the same screen that displays after a log in (see page 12).</td>
</tr>
<tr>
<td><img src="image" alt="Telnet" /></td>
<td>Administrator and Permitted Users</td>
<td>Clicking this button brings up the Telnet page. This page allows the administrator and all users to open a telnet session with the SN3101 to access either its configuration menu, or a serial device connect to its COM port. See Telnet, page 31, for details.</td>
</tr>
<tr>
<td><img src="image" alt="Port Config" /></td>
<td>Administrator and Permitted Users</td>
<td>This page allows the administrator and users with configuration permission (see User Management, page 44), to set up the SN3101’s COM port parameters (see Port Configuration, page 35).</td>
</tr>
</tbody>
</table>
| ![All](image) | All                           | This button has two effects depending on whether the administrator or an ordinary user clicks it:  
  • The administrator can use this function to Create, Edit, and Delete user profiles (see User Management, page 44, for details).  
  • Ordinary users can only use this function to change their passwords and personal information (see User Management, page 44).  
  Note: Operators who have logged in via a RADIUS server (see RADIUS Settings, page 20) can view User Manager information, but cannot make any changes to that information. |

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<table>
<thead>
<tr>
<th>Button</th>
<th>Authorization</th>
<th>Function</th>
</tr>
</thead>
<tbody>
<tr>
<td>Direct Access</td>
<td>Administrator Only</td>
<td>For security purposes, Direct Access can limit the users attempting to access a port that has been configured for Real COM, TCP Server (RAW TCP), and Modbus Slave, operating modes (see Operating Mode, page 37, for details).</td>
</tr>
<tr>
<td>Session Info</td>
<td>Administrator Only</td>
<td>This page allows the administrator to see information about all the users who are currently logged into the SN3101 (see Session Info, page 47).</td>
</tr>
<tr>
<td>Sys Info</td>
<td>Administrator Only</td>
<td>This page shows information about the SN3101's configuration (see Sys Info, page 48).</td>
</tr>
<tr>
<td>Log</td>
<td>Administrator Only</td>
<td>Clicking this button brings up the Event Log dialog box which allows the administrator to view all of the events that took place on the SN3101 (see Log, page 49).</td>
</tr>
</tbody>
</table>

**Note:** Buttons are only active for the functions that the user is authorized to perform.
Chapter 6. COM Port Management

Telnet

To access the SN3101’s configuration menu, or a device attached to the SN3101’s COM port, click the Telnet button. A screen similar to the one below appears:

![Telnet Selection Screen](image)

**Note:** In order for the COM1 entry to appear, the SN3101’s COM port must be set to *Console Management* mode (see *Operating Mode*, page 37).

View History

To view a record of the Telnet activity that took place over the SN3101’s COM port, click View History. A screen showing the events that took place appears. When you are finished, click the browser’s Back button to return to the Telnet Selection screen.

Connect – Local

Selecting Local and clicking Connect brings up the Main Menu:
The Main Menu is the text based equivalent of the browser based configuration and control functions described in this chapter, and in the *Administration* chapter. You can reference the information provided for the browser version as you work your way through the submenus.

**Note:**
1. As with the browser version, access to many of these submenus are restricted to the administrator or users with configuration permission. If you select a submenu that you are not authorized for, nothing will happen.
2. Some of the submenus do not have an *Exit* choice. In these cases, you can return to the previous menu without making any changes by pressing *Enter* twice.
3. You can bring up the Main Menu at any time during your session.
4. This menu can also be accessed from remote terminal sessions, such as Telnet, SSH, and PuTTY. See Chapter 7, *Remote Terminal Operation*, for details.

When you have finished with your session, bring up the Main Menu and press **Q** to log out. After you are offline, you can simply close the window.

**Connect – COM Port**

To access a device connected to the COM port, select **COM1**, then click **Connect**.

**Note:** The SN3101’s COM port must be set to *Console Management* mode (see *Operating Mode*, page 37), in order for the COM1 entry to appear.
(Continued from previous page.)

When you connect, a screen similar to the one below appears:

![Screen capture]

- If you are connected to a computer and want to go to a terminal session or command line to operate it, Press [Enter]. When you have finished with the session, log out, then press the suspend character combination to bring up the Main Menu.

- If you are connected to another device, enter the command that brings it up. In some cases, you may only need to press [Enter]. Other devices may require more than that. For example, if you are connected to a PN9108, you would key in: [???] [Enter]. When you have finished with the session, log out, then press the suspend character combination to bring up the Main Menu.

(Continues on next page.)
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- To display the Suspend Menu, Press [Ctrl+x].
  Where x represents the Suspend Character set by the Administrator (see Suspend Character, page 37). The screen will prompt you as to the correct character. In this example, it is [Ctrl+D] (see the prompt on the previous screenshot). The Suspend Menu screen, similar to the one below, appears:

![Suspend Menu Screen]

- Press 1 to issue a Send Break command to the attached device. This is used to put a Sun system in OK Mode.
- Press Q to bring up the Main Menu:
  This menu is the same as the one discussed under Connect – Local. Refer to page 31, for details.

When you have finished with the Telnet session, bring up the Main Menu and press Q to log out. After you are offline, you can simply close the window.
Chapter 6. COM Port Management

Port Configuration

The administrator and users with port configuration permission (see User Management, page 44), can set up the operating parameters for the SN3101’s COM (serial) port by clicking the Port Config button to bring up the Port Configuration dialog box:

To set up the serial communications parameters for the SN3101’s COM port, click Property Settings to bring up the Port Property Settings dialog box.
Port Property Settings:
The meanings of the property settings are given in the following table:

<table>
<thead>
<tr>
<th>Setting</th>
<th>Meaning</th>
</tr>
</thead>
<tbody>
<tr>
<td>Port ID</td>
<td>Each port on SN series devices has a port ID number. The value in this field indicates the port that is being configured. Since the SN3101 only has one port, the value is COM1.</td>
</tr>
<tr>
<td>Port Name</td>
<td>You can give a port an appropriate name by editing the Port Name field.</td>
</tr>
<tr>
<td>Interface</td>
<td>Select the type of serial interface for the port. Choices are RS-232; RS-422; RS-485 (2 Wire).</td>
</tr>
<tr>
<td>Baud Rate</td>
<td>This sets the port's data transfer speed. Choices are from 300—460800 (drop down the list to see them all). Set this to match the baud rate setting of the connected device. Default is 9600 (which is a basic setting for many serial devices).</td>
</tr>
<tr>
<td>Data Bits</td>
<td>This sets the number of bits used to transmit one character of data. Choices are: 5, 6, 7 and 8. Set this to match the data bit setting of the connected device. Default is 8 (which is the default for the majority of serial devices).</td>
</tr>
<tr>
<td>Parity</td>
<td>This bit checks the integrity of the transmitted data. Choices are: None; Odd; Even; Mark; Space. Set this to match the parity setting of the connected device. Default is None (which is the default for the majority of serial devices).</td>
</tr>
<tr>
<td>Stop Bits</td>
<td>This indicates that a character has been transmitted. Set this to match the stop bit setting of the connected device. Choices are: 1, 1.5, and 2. Default is 1 (which is the default for the majority of serial devices).</td>
</tr>
<tr>
<td>Flow Control</td>
<td>This allows you to choose how the data flow will be controlled. Choices are: None, Hardware (RTS/CTS), and XON/XOFF. Set this to match the flow control setting of the connected device. Default is None.</td>
</tr>
<tr>
<td>Enable Toggle DTR</td>
<td>Enabling this parameter allows the DTR signal to toggle between disabled and enabled when the port is occupied. Choices are: No, and Yes. Default is No. <strong>Note:</strong> For some devices, in order for Enabled to work correctly, you must first disable DTR (select No, then click Update), then enable it (select Yes, then click Update).</td>
</tr>
<tr>
<td>Online Detect</td>
<td>This allows you to set the DSR signal to detect online status or not. Choices are: None and DSR. Default is DSR.</td>
</tr>
</tbody>
</table>

(Continues on next page.)
(Continued from previous page.)

<table>
<thead>
<tr>
<th>Setting</th>
<th>Meaning</th>
</tr>
</thead>
<tbody>
<tr>
<td>Out CRLF Translation</td>
<td>This allows you to select whether to send a Carriage Return and Line Feed signal (CRLF), or only a Carriage Return signal (CR). Choices are: None (which sends CRLF) and CRLF to CR (which only sends CR), Default is None. <strong>Note:</strong> If your device outputs double spaced lines, it means that a line feed is automatically added to a carriage return signal. In that case, choose CRLF to CR.</td>
</tr>
<tr>
<td>Suspend Character</td>
<td>The <em>Suspend character</em> is used to bring up the Suspend Menu in Telnet sessions (see <em>To display the Suspend Menu, Press [Ctrl+x]</em>., page 34). <strong>Note:</strong> Valid characters are from A–Z, except H, I, J, and M. Those four characters may not be used.</td>
</tr>
<tr>
<td>Operating Mode</td>
<td>Drop down the list to choose the operating mode you want to use. Details regarding the operating modes are provided in Chapter 5, <em>Port Operating Modes</em>. <strong>Note:</strong> Serial Tunnel cannot be configured with the browser interface. It must be configured with the <em>Serial Network Device Manager</em> software. (See <em>Serial Network Device Manager</em>, page 69.)</td>
</tr>
<tr>
<td>Enable Data Encode</td>
<td>Put a check in the box to enable 128-bit SSL encoding of the data before it is sent out over the network. This function applies to the TCP Server, TCP Client, Virtual Modem, and Serial Tunnel operating modes.</td>
</tr>
<tr>
<td>Timeout</td>
<td>If there is no input on this port for the amount of time set with this function, the port is released for use by another user.</td>
</tr>
<tr>
<td>Authorized Operators</td>
<td>The <em>Authorized Operators</em> field indicates the users that are authorized to operate the port (see <em>User Management</em>, page 44). The information in this field is for viewing purposes only. It can’t be changed on this page.</td>
</tr>
</tbody>
</table>

- When you have finished making your settings choices, click **Update** to save them.
- To abandon the settings choices without saving them, simply leave the page.
Advanced Settings:

Depending on your Operating Mode choice, there may be some further settings that have to be specified. Click the Port Config button to get back to the Port Configuration screen (see page 35), then click Advanced Settings.

Operating Modes that require advanced settings include: Console Management; TCP Client; UDP Mode; and Modbus. Refer to the sections, below for an explanation of the advanced settings dialog boxes that appear.

- Console Management

  The Port Alert Settings dialog box provides a way for you to be informed about problems that occur on the devices connected to the SN3101’s ports.

  ![Port Alert Settings Dialog Box](image)

  When a device has a problem – such as a critical error that requires a reboot, or an SNMP Trap event has been triggered – debug messages can be sent through its serial port to the SN3101’s COM port.

  When the SN3101 receives such a message, it can send an SNMP Trap alert and/or an email to inform the user specified here of the problem. You can specify up to 10 types of alerts.
To configure a port to provide alert notification, do the following:

1. Use the Alert String fields to specify the alerts you want to receive.

2. Enable the Enable report from the following SMTP Server checkbox, and key in the IP address or domain name of your SMTP server.

3. If your server requires authentication, put a check in the My server requires authentication checkbox.

4. Key in the appropriate account information in the Account Name, Password, and From fields.

   **Note:** Only one email address is allowed in the From field.

5. Key in the email address (addresses) of where you want the report sent to in the To field.

   **Note:** If you are sending the report to more than one email address, separate the addresses with a comma or a semicolon.

6. When all of your configuration settings have been made, click Update to save the information.

   After setting up this page, whenever one of the specified alerts is generated, you will be informed by of its occurrence.

   *(Continues on next page.)*
• TCP Client

In TCP Client Mode, when there is serial data being transmitted from the SN3101’s serial port, the SN3101 builds bidirectional TCP connections with up to 16 hosts and sends the serial data to each of these hosts at the same time. The TCP Client Settings dialog box allows you to specify the addresses and ports of the hosts that the SN3101 communicates with.

To configure the settings, do the following:

1. Key in either the hostname or IP address of the device that the SN3101 will communicate with in the Destination Host field.

2. Key in the port number that the devices listen for data from the SN3101 on in the Port field.

3. When you have made all your specification entries, click Save to save the settings.

(Continues on next page.)
UDP Mode:
In UDP Mode, the SN3101 listens for serial data addressed to its configured UDP port. It can also send UDP datagrams to multiple hosts according to their specified IP addresses and port numbers. The UDP Mode Settings dialog box allows you to specify the addresses and ports of the hosts that the SN3101 communicates with.

To configure the addresses and port numbers, do the following:
1. Key in the port number that the SN3101 listens for incoming data on in the Listen Port field.
2. Key in the start number of the IP range that the SN3101 will send data to in the Host Start field.
3. Key in the end number of the IP range that the SN3101 will send data to in the Host End field.
4. Key in the port number that the hosts listen for data from the SN3101 on in the Port field.
5. When you have made all your specification entries, click Save to save the settings.
• Modbus:
The Modbus Settings dialog box allows you to specify the data communications channel for the Modbus devices that the SN3101 communicates with over the internet when its COM port is set to Modbus Mode.

(Continues on next page.)
The configuration settings are described in the following table:

<table>
<thead>
<tr>
<th>Setting</th>
<th>Explanation</th>
</tr>
</thead>
<tbody>
<tr>
<td>Initial Delay Time</td>
<td>This is the amount of time to wait after the SN3101 boots up before Modbus starts. This gives attached devices (PLCs, IEDs, etc.), time to initialize.</td>
</tr>
<tr>
<td>Remote Slave IP*</td>
<td>These are the IP addresses of the SN3101s whose COM ports have been configured as Modbus slaves (ones that have Modbus slave devices connected to them).</td>
</tr>
<tr>
<td>TCP Port*</td>
<td>The port that an SN3101 whose COM port has been configured as a Modbus slave listens for data on. The default port number is 502.</td>
</tr>
<tr>
<td>ID Range*</td>
<td>The range of numbers for devices (PLCs, IEDs, etc.), connected to the SN3101 whose COM port has been configured as a Modbus slave. The SN3101 configured for Modbus Master decides which SN3101 Modbus slave to communicate with depending on the ID specified in the packet sent by the host.</td>
</tr>
</tbody>
</table>
| Auto Slave Unit ID    | • *Enable*: Modbus data from the master Modbus device is sent out over the serial port without changing the Modbus ID contained in the Modbus packet  
                           • *Disable*: Modbus data from the master Modbus device is sent out over the serial port with the Modbus ID contained in the Modbus packet changed to a user-specified ID. Specify the desired ID (from 1 – 247), when this parameter is selected. |
| Character Timeout     | This parameter is used when the SN3101 is configured for Modbus RTU Mode. It is used for Modbus to identify the start / end of a packet. Valid settings are from 0 – 3000ms. A setting of zero indicates that the SN3101 should use the standard Modbus timeout value. |
| Message Timeout       | This parameter is used when the SN3101 is configured for Modbus RTU/ASCII Mode. If the Modbus device does not receive a response within the time specified here, the communication times out. Valid settings are from 10 – 3000ms. |
| Modbus/TCP Exception  | If set to Yes, error messages (TCP exception codes) are generated if a problem (such as a message timeout) should occur during Modbus operations. |

* These fields only need to be filled in for an SN3101 whose COM port has been configured as a Modbus Master (an SN3101 that has a Modbus master device connected to it).
User Management

Clicking the User Manager button brings up the User Management dialog box. If this is the first time you are accessing this function, or no user accounts have been created yet, the following screen displays:

Click New to begin setting up user accounts.

If user accounts have been set up, the User Manager dialog box appears:

This dialog box allows the administrator to add, delete, and edit user accounts. Up to 15 user accounts can be established. Operators must provide the Usernames and Passwords established here, in order to log in.

Adding and Deleting Accounts

- To add a user account, click Add.
- To delete a user account, select it and click Delete.

(Continues on next page.)
When you click Add, a dialog box similar to the one below appears:

1. Key in the user’s Username and Password (up to 16 characters for each).
2. Reenter the password to confirm that it is correct.
3. Key in any Comments you wish to make concerning the user. (optional)
4. If you want the user to have Port Configuration permission, put a check in the Port Config Permission checkbox (see Port Configuration, page 35), otherwise, leave it blank.
5. Check Enable, if you want to allows the user to be able to see the port’s status, and to carry out data transactions over the port.
6. The other items in the dialog box are for information only – they are configured in the Port Properties dialog box (see Port Property Settings:, page 36)

   **Note:** The term “Yes” in the Shared column means that other users have access permission to the port.

7. Click Add to save your changes.

**Editing an Account:**

1. To Edit a user account, select the user, then click Edit. The user’s User Information dialog box appears:
2. Make your changes in the appropriate fields and checkboxes.
3. To save your changes, click Update.
4. To exit without saving any changes, click Back.
Direct Access

The Direct Access function works in conjunction with SN3101 COM ports whose operating modes have been specified as Real COM, TCP Server, and Modbus Slave (see Operating Mode, page 37).

If no IP addresses are specified here, any host can open a TCP/IP session to the SN3101’s COM port and use the SN3101’s IP address and socket base port for data transmission.

If specific IP addresses are entered here, however, only hosts at those addresses can open a TCP/IP session to access the port.

To impose limitations on the ability to directly access the affected ports, key in the IP addresses that will be allowed access.
Session Info

Clicking the *Session Info* button brings up the Active Sessions display:

This display lets the administrator see at a glance all the users currently logged into the SN3101, and provides information about each of their sessions.

It also gives the administrator the option of forcing a user logout by selecting the user and clicking **End Session**.
Sys Info

The System Information dialog box provides information about all aspects of the SN3101's configuration:
Log
Clicking the Log button brings up the Event Log dialog box:

The SN3101 maintains a log file of the events that take place on it. This dialog box allows you to select the range of events you wish to view:

- Choose Today then click OK to see a listing of only today's events.
- Choose All then click OK to see a listing of events for the entire log file.
- Choose Selected; key in the desired range of dates in the From and To fields; then click OK to see a listing of events for a specific time period.

Note: The maximum number of events contained in the log file is 512. Once that amount is reached, the oldest events are discarded as new ones are recorded.

(Continues on next page.)
Once you make a choice and click OK an Event Log List, similar to the one below, appears:

When you have finished viewing the event list:

- If you want to return to the Event Log dialog box, click Back.
- If you want to erase the contents of the entire log file, click Clear All.
- To exit, select a different function from the button bar.
Chapter 7
Remote Terminal Operation

Overview

The SN3101 can be accessed via a remote terminal session using a number of methods, including HyperTerminal, Telnet, SSH, or PuTTY, as described in the sections that follow.

HyperTerminal

HyperTerminal is a program included with Windows that can be used to establish a Telnet session with the SN3101. To establish the connection, do the following:

1. On your PC, run the HyperTerminal program:
   
   Start → Programs → Accessories → Communications → HyperTerminal → Hypertrm.exe
   
   The following dialog box appears:

   (Continues on next page.)
2. Key a name to describe the connection in the Name field (we chose SN3101); select an icon to represent the connection; then click OK. A dialog box similar to the one below comes up:

![Connect to SN3101 dialog box](image)

3. For the Connect using: field, select TCP/IP (Winsock); then click OK. HyperTerminal opens up a Telnet session and you can log in to the SN3101 with your Username and Password to bring up the SN3101’s Main Menu. See Telnet, page 31 for Telnet operation.

**Note:** To control a device connected to the SN3101’s COM port – rather than opening the SN3101’s Main Menu – replace the port number (23) with the port number that was set for the Socket entry under Network configuration (see Service Ports, page 16).

4. When you close HyperTerminal, save the SN3101 entry – the next time you run the program, you can find it under Open in the File Menu and run it directly without going through the setup steps.
Telnet

Logging In

1. On your computer, open a terminal (command line) session.

2. At the prompt, key in the SN3101’s IP Address in the following way:

   \[ \text{telnet [IP Address]} \]

   **Note:** The default telnet port is 23. To control a device connected to the SN3101’s COM port – rather than opening the SN3101’s Main Menu – specify the port number that was set for the Socket entry under Network configuration (see Service Ports, page 16). For example: \[ \text{telnet [IP Address]}5001 \]

3. Press **Enter**.

   The following screen appears:

4. At the login prompt, provide your Username and Password.

   **Note:** If you cannot see the login prompt click *Terminal/Preferences* on the telnet session’s menu bar, then select *VT-100/ANSI*.

   Once a Telnet connection to the device is established, the SN3101 Main Menu comes up. See Telnet, page 31 for Telnet operation.
SSH

Terminal Session (Linux):

1. Open a terminal (command line) on your computer.
2. At the prompt, key in your SN3101 Username and the SN3101’s IP Address in the following way:
   
   \texttt{ssh [username@IP Address]}

3. Press \texttt{Enter}
4. When you are prompted for a password, use your SN3101 password.

   Once an SSH connection to the device is established, the SN3101 Main Menu comes up:

   ![SN3101 Main Menu](image)

   This menu is the same as the main menu that appears with Telnet sessions (see \textit{Telnet}, page 31 for Telnet operation).

\textbf{Note:} The default SSH port is 22. To control a device connected to the SN3101’s COM port – rather than opening the SN3101’s Main Menu – specify the port number that was set for the \textit{Socket} entry under \textit{Network} configuration (see \textit{Service Ports}, page 16). For example:

\texttt{SSH [username@IP Address] -P 5101}
Third Party Utility (Windows):

SSH sessions can be implemented under Windows with the use of third party utility software, such as PuTTY, a free implementation of Telnet and SSH for the Win32 and Unix platforms. To make an SSH connection with PuTTY, do the following:

1. In the Host Name box, enter the Internet host name of the server you want to connect to.

![PuTTY Connection Configuration]

2. Select SSH from the Protocol buttons.

3. Click Open (at the bottom of the dialog box)

4. After you have connected, provide your SN3101 username and password at the login prompts.

**Note:** If you make a mistake keying in the username, the SSH protocol doesn't allow you to try again. You must close PuTTY and start over.

Once an SSH connection to the device is established, the SN3101 Main Menu comes up. This menu is the same as the main menu that appears with Telnet sessions (see Telnet, page 31 for Telnet operation).

**Note:** The default SSH port is 22. To control a device connected to the SN3101’s COM port – rather than opening the SN3101’s Main Menu – specify the port number that was set for the Socket entry under Network configuration (see Service Ports, page 16). For example:

SSH [username@IP Address] -P 5101
Chapter 8
Virtual Port Management

Overview

The SN3101 offers Virtual COM Port support – *Real COM Port* drivers for Windows, as well as a TTY driver for Linux. By running the driver on a local computer, devices connected to the SN3101’s COM port, appear as if they are directly connected to a COM port on the local computer. Data transmission takes place over the Internet between the local computer’s virtual COM port and the device connected to the SN3101’s COM port.

*Note:* Only a port designated as a Real COM Port can be configured as a virtual port. See *Operating Mode*, page 37, for details.

This mode is useful with serial devices such as POS terminals, Bar Code Readers, Serial printers, etc. In addition, this mode can be used with other Altusen management products, such as the PN9108 Power Over the NET.

Driver Installation

In order to utilize virtual COM port management, the Altusen virtual COM port driver must be installed. To install the driver, do the following:

**Windows 2000 and Higher Installation**

To install the Windows 2000 and higher driver, do the following:

1. On the software CD that came with your SN3101 package, locate the file: `SN3101 Virtual Port vxxx.exe`

   *Note:* The *vxxx* specified above stands for the driver’s version number. The file on the CD will show an actual version number.

(Continues on next page.)
2. Double click the filename to start the installation. The Setup screen appears:

![Setup screen](image)

3. Click **Next** to move on.
4. Click **Yes** to accept the License Agreement.
5. Continue through the setup screens to complete the driver installation.

**Uninstalling the Driver**
To uninstall the driver do the following:
1. Open the Windows Start menu.
2. Select: All Programs → Virtual Port Management Utility → Uninstall Manager.

**Windows 98 Installation**
Windows 98 driver installation is the same as that of the Windows 2000 and Higher installation described, above. The only difference is that the file you will use is named: *SN3101 Virtual Port for Win98 vxxx.exe*.

Uninstalling the driver follows the same procedure as mentioned above.
TTY Driver Installation for Linux
To install the TTY driver for Linux, do the following:

1. On the software CD that came with your SN3101 package, locate the file:
   \textit{AtenVPInstall\_vxxx.tgz}.

   \textbf{Note:} The \textit{vxxx} specified above stands for the driver’s version number. The file on the CD will show an actual version number.

2. Unpack the file to a convenient location on your hard disk.
3. Execute the file: \textit{AtenVPInstall}.
4. After the installation completes, log out and then log back in.

Uninstalling the Driver
To uninstall the driver, execute the file: \textit{AtenVPUnInstall}. 
Real COM Port Management – Windows

The Virtual Port Management Utility for Windows provides a convenient interface to COM port mapping. When you run the Virtual Serial Port Manager program (Start → Virtual Port Management Utility → Virtual Serial Port Manager), the following dialog box appears:

Dialog Box Layout

The Virtual Port Management Utility dialog box is laid out as follows:

- The menu and button bars allow the automatic enumeration and listing of devices and ports.
- Below the menu and button bars, there is an area to input information in order to manually list target devices if the device doesn’t appear using the automatic enumeration method.
- All target devices that were found by enumeration or manually entered are listed in the left side panel.
- All ports that were found for a selected target device are enumerated in the central panel.
- The right side panel displays the virtual COM port mappings that you have made.
Menu and Toolbar
The Virtual Port Management Utility menu and toolbar have the same captions and functions. Users can either click the menu items or buttons to invoke the desired function, as shown in the table below:

<table>
<thead>
<tr>
<th>Item</th>
<th>Action</th>
</tr>
</thead>
<tbody>
<tr>
<td>Enum Targets</td>
<td>This function searches and lists all SN devices on the LAN – these include SN0108 and SN0116 devices, as well as SN3101s. The results are shown in the Target List panel (see Target List, page 62, for details). Be aware that all devices listed in the Target List will be deleted when the delete function is invoked. Be sure to remove any devices from the list that you don’t want to delete before invoking the delete function.</td>
</tr>
<tr>
<td>Enum Ports</td>
<td>This function lists the existing ports for the target device currently selected in the Target List. The results are shown in the Port List panel.</td>
</tr>
<tr>
<td>Map</td>
<td>After selecting a port from the Port List panel, selecting this function maps the device’s COM port to a virtual COM port on the user’s computer.</td>
</tr>
<tr>
<td>Unmap</td>
<td>After selecting a port from theMapped Ports list, selecting this function removes the mapping between the computer and the device’s COM port.</td>
</tr>
</tbody>
</table>

Target Information
The Target Information fields allow a user to install (map) ports on an offline target device, as follows:

<table>
<thead>
<tr>
<th>Field</th>
<th>Action</th>
</tr>
</thead>
<tbody>
<tr>
<td>Target IP Address</td>
<td>Input the IP address of the target that you want to map COM ports to.</td>
</tr>
<tr>
<td>Base Socket Port</td>
<td>The base socket port of the target device. For Real COM port operation, the default base socket port is 5200.</td>
</tr>
<tr>
<td>Target Name</td>
<td>The name of the target. If it is different from the target’s real name, it will be replaced by the real one. Note that the name is not related to the mapping or unmapping process. Only the IP address, socket port and target type are relevant.</td>
</tr>
<tr>
<td>Target Type</td>
<td>The type of target to be mapped. SN3101, SN0108, and SN0116 devices are valid target types.</td>
</tr>
<tr>
<td>Add Target</td>
<td>Creates an entry in the Target List based on the above information.</td>
</tr>
<tr>
<td>Delete Target</td>
<td>Remove the currently selected target from the Target List.</td>
</tr>
</tbody>
</table>
Target List

The left side panel displays all the devices that were found with the Enumeration function, as well as any devices that were manually added with the Target Information fields.

Note: Double clicking an item in the list invokes the same function as selecting Enum Ports – which displays the numbers and working modes of the selected target’s ports in the Port List column.

- If a device was automatically listed as a result of the Enumeration procedure, the icon to its left is drawn with green dots and lines to show that the target is on line and is ready to be mapped.

- If a device was added to the list manually and is off line, the icon to its left is drawn with black dots and lines. Double clicking a manually added item can get some information and display it in the Port List, but the working mode information is not accurate and we must assume that all the device’s ports are in Virtual Port mode. See Operating Mode, page 37 for details about port modes.

- If the target is off line or is on line but does not respond within 2 seconds of asking to enumerate its ports, the working mode information is not accurate and we must assume that all the device’s ports are in Virtual Port mode. See Operating Mode, page 37 for details about port modes.
Port List

This list displays the port information of the selected target (only one target can be selected at a time).

- The left column lists the target’s port number, the second column shows the COM port it is mapped to (if any), the third column shows its working mode, and the right column shows its status.

  **Note:** The working mode refers to the setting for the port that was specified when the port was configured. See Port Configuration, page 35, for details.

- Double clicking a port in the Port List brings up the Port Mapping dialog box. See Port Mapping, page 64 for mapping details.

  **Note:** The Port Mapping dialog box can also be invoked either by clicking MapTo… on the toolbar or selecting MapTo… from the menu.
Port Mapping and Unmapping

Port Mapping
To map a virtual COM port:

1. Double click your Target item in the Port List to bring up the Port Mapping dialog box:

```
Port Mapping
```

2. Drop down the list of available COM ports and select the COM port you wish to map the Target port to.

3. Click OK.

**Note:**
1. Since there is only one COM port to map, you can disregard the Map consecutively checkbox.
2. If a warning dialog box comes up, you can safely ignore it. Click Continue Anyway to complete the operation.

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**Mapped COM Port**
The far right panel of the *Virtual Port Management* dialog box displays the mapped COM port. The entry is generated as soon as the application starts, and is dynamically updated whenever the mapped COM port configuration changes as a result of installations and removals.
Port Unmapping

To unmap a virtual COM port, do the following:

1. Select the mapped COM port (in the far right panel) to bring up the Port Unmapping dialog box:

   ![Port Unmapping dialog box]

   **Note:** If the dialog box doesn’t come up, either click Unmap… on the button bar, or select Unmap… from the menu.

2. Click OK to complete the operation.

   **Note:** Since there is only one COM port to unmapping, you can disregard the Unmap consecutively checkbox.
Real COM Port Management – Linux

Mapping/Unmapping Virtual Ports

To map or unmap virtual ports, do the following:

1. As root, go to the /usr/lib/AtenVPort directory.
2. Issue the following command:
   
   /AtenVPMapping

   The process can run in either Interactive mode or Fast mode. With Interactive mode, users don’t specify any parameters on the command line. They make mapping/unmapping choices based on questions generated as the program runs.

   With Fast mode, users specify parameters on the command line to indicate their mapping/unmapping choices – as shown in the following examples:

   1. Mapping (input should all be on one line):
      
      ./AtenVPMapping map(1) PCPort(0-255) TargetIP(a.b.c.d)
      TargetPort(1-48) NumberofMapping(1-48)

   2. Unmapping (input should all be on one line):
      
      ./AtenVPMapping unmap(0) PCPort(0-255) NumberofUnMapping(1-48)

Virtual Port Naming Rules

All of the ATEN SN virtual ports under Linux have the prefix ttya.

Mapped virtual ports can be found in the /dev dir. They all have a prefix of ttya (ttya000, ttya001, etc.). The range is from ttya000 – ttya255.
Overview

To help manage your SN3101 installation more conveniently and efficiently, a Windows-based configuration and management utility – the Serial Network Device Manager – has been provided on the software CD that came with your package. This chapter describes the installation, features, and use of the utility.

Note: The Serial Network Device Manager only supports Windows 2000 and higher.

Installation

The Serial Network Device Manager gets installed when you install the virtual COM port driver (see Virtual Port Management, page 57).

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**Operation**

When you run the *Serial Network Device Manager* program (Start → Virtual Port Management Utility → Serial Network Device Manager), the following dialog box appears:

![Serial Network Device Manager Dialog Box](image)

**Dialog Box Layout**

The Serial Network Device Manager dialog box is laid out as follows:

- A menu bar at the top that allows you to view and manage your SN devices.
- A button bar below the menu bar that allows you to view and manipulate your SN devices.
- Below the button bar the screen is divided into two panels:
  - When the program runs, it searches and lists (enumerates), all SN target devices that were found in a tree view in the left panel.
  - If you select a port and click the *List Port* button, information about the port appears in the right panel.
The Menu Bar

The Menu Bar contains five items. Each is discussed in the sections that follow:

**Target**

After you select a device or device group from the list in the left panel, this menu offers dialog boxes for viewing and configuring its (or their) properties. The configuration choices are similar to the ones discussed in the Administration, COM Port Management, and Port Operating Modes chapters, as shown in the table below:

<table>
<thead>
<tr>
<th>Item</th>
<th>Action</th>
</tr>
</thead>
<tbody>
<tr>
<td>System Info</td>
<td>Lists all the settings that have been configured for the device.  See Sys Info, page 48.</td>
</tr>
<tr>
<td>General Settings</td>
<td>This is similar to the browser-based page.  See General, page 13.</td>
</tr>
<tr>
<td>Network Settings</td>
<td>This is similar to the browser-based page.  See Network, page 16.</td>
</tr>
<tr>
<td>ANMS Settings</td>
<td>This is similar to the browser-based page.  See ANMS, page 19.</td>
</tr>
<tr>
<td>Log</td>
<td>This is similar to the browser-based page.  See Log, page 49.</td>
</tr>
<tr>
<td>Backup/Restore</td>
<td>This is similar to the browser-based page.  See Backup, page 15.</td>
</tr>
<tr>
<td>Firmware Upgrade</td>
<td>This is similar to the browser-based page.  See Firmware, page 24.</td>
</tr>
<tr>
<td>Serial Tunnel</td>
<td>Select this item to build a Serial Tunnel connection between two SN3101 units.  See Serial Tunnel, page 28 for more information on Serial Tunnels.  See Serial Tunnel Creation, page 74 for information on building Serial Tunnels.</td>
</tr>
</tbody>
</table>
Group
This function allows you to configure and manage a number of SN3101 devices at the same time by assigning them to groups. To configure the settings for a group, select it from the list in the left panel. The changes that you make to the various settings (described below), affect all the members of the selected group.

The meanings of the menu entries are provided in the table below:

<table>
<thead>
<tr>
<th>Item</th>
<th>Action</th>
</tr>
</thead>
<tbody>
<tr>
<td>Grouping</td>
<td>Clicking this item causes all the groups to appear (each group under its own tab) in the right hand panel. Click a tab to see the members of the group.</td>
</tr>
<tr>
<td>Add a New Group</td>
<td>Brings up a dialog box that allows you to key in the name for a new group. After you click <strong>OK</strong> and exit, the group is added to the group list in the left panel tree. To assign a device to a group, use the <strong>General Settings</strong> function of the <strong>Target Menu</strong> and key the <strong>Group Name</strong> in the appropriate entry field.</td>
</tr>
<tr>
<td>Group Rename</td>
<td>First select the group from the left panel, then select this item to key in the new name for the group. After you click <strong>OK</strong> and exit, the new name replaces the old one in the left panel tree.</td>
</tr>
<tr>
<td>Group General Settings</td>
<td>This is similar to the browser-based page. See <strong>General</strong>, page 13.</td>
</tr>
<tr>
<td>Group Network Settings</td>
<td>This is similar to the browser-based page. See <strong>Network</strong>, page 16.</td>
</tr>
<tr>
<td>Group ANMS Settings</td>
<td>This is similar to the browser-based page. See <strong>ANMS</strong>, page 19.</td>
</tr>
<tr>
<td>Restore</td>
<td>This is similar to the browser-based page. See <strong>Backup</strong>, page 15.</td>
</tr>
<tr>
<td>Firmware Upgrade</td>
<td>This is similar to the browser-based page. See <strong>Firmware</strong>, page 24.</td>
</tr>
<tr>
<td>Port Basic Settings</td>
<td>This is similar to the Port Property Settings dialog box. See <strong>Port Configuration</strong>, page 35</td>
</tr>
<tr>
<td>Port Alert String Settings</td>
<td>This is similar to the Port Alert Settings dialog box. See <strong>Console Management</strong>, page 38</td>
</tr>
<tr>
<td>Port Modbus Settings</td>
<td>This is similar to the Modbus Settings dialog box. See <strong>Modbus</strong>, page 42</td>
</tr>
</tbody>
</table>
Chapter 9. Serial Network Device Manager

Monitor
This menu allows you to keep track of the serial ports on your installation. There are three items on the menu as described in the table below:

<table>
<thead>
<tr>
<th>Item</th>
<th>Action</th>
</tr>
</thead>
<tbody>
<tr>
<td>Enum Targets</td>
<td>Selecting this item causes the program to search and list (enumerate), all SN target devices that it finds in a tree view in the left panel of the screen.</td>
</tr>
<tr>
<td>Refresh Port (Static)</td>
<td>Clicking Refresh Port (Static), information about each of the enumerated ports appears in the right panel of the screen.</td>
</tr>
<tr>
<td>Refresh Port (Dynamic)</td>
<td>This item is similar to the Refresh Port (Static) item, except that instead of refreshing the ports manually, you can have the ports be automatically refreshed at a set time interval. Valid time intervals are 10 sec., 30 sec., 60 sec., 2 min., 5 min., and 10 min.</td>
</tr>
</tbody>
</table>

Virtual Port
Selecting this item brings up the Virtual Port Management Utility. See page 60 for details.

The Button Bar
The buttons on the button bar offer quick implementations of the functions available through the menus.

- **Enum Targets** — performs the same function as the Enum Targets entry on the Monitor menu performs.
- **List Port** — performs the same function as the Refresh Port (Static) entry on the Monitor menu performs.
- **Grouping** — performs the same function as the Grouping entry on the Group menu performs.
Serial Tunnel Creation

Building a Serial Tunnel
To build a Serial Tunnel connection between two SN3101 units, do the following:

1. From the Menu Bar, select Target → Serial Tunnel to bring up the Serial Tunnel dialog box:

If any Serial Tunnels have already been established, they show in the large upper panel.

2. Select the unit that will be the Client from the list in the lower left panel; select the unit that will be the Server from the list in the lower right panel.

3. If you want the transmitted data to be encoded, click to put a checkmark in the Enable Data Encoding checkbox.

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4. Click **Build Tunnel**.

   After a moment or two, the newly built tunnel appears in the upper panel:

5. When you have finished building all your serial tunnels, click **Cancel** to close the dialog box.

**Removing a Serial Tunnel**

Since a serial tunnel is composed of a master SN3101 (acting as a TCP server) and a slave SN3101 (acting as a TCP client), removing a serial tunnel is accomplished by simply changing the operating mode of either SN3101.
Chapter 10
LDAP Server Configuration

Introduction

The SN3101 allows log in authentication and authorization through external programs. This chapter describes how to configure Active Directory and OpenLDAP for SN3101 authentication and authorization.

Active Directory

To allow authentication and authorization for the SN3101 via LDAP or LDAPS, the Active Directory’s LDAP Schema must be extended so that an extended attribute name for the SN3101 – accessPort – is added as an optional attribute to the person class.

Note: Authentication refers to determining the authenticity of the person logging in; authorization refers to assigning permission to use the device’s various functions.

In order to configure the LDAP server, you will have to complete the following procedures: 1) Install the Windows Server Support Tools; 2) Install the Active Directory Schema Snap-in; and 3) Extend and Update the Active Directory Schema.

The following section provides an example of configuring LDAP under Windows 2003 Server.

Install the Windows 2003 Server Support Tools

To install the Windows 2003 Server Support Tools, do the following:

2. In the right panel of the dialog box that comes up, double click SupTools.msi.
3. Follow along with the Installation Wizard to complete the procedure.
Install the Active Directory Schema Snap-in
To install the Active Directory Schema Snap-in, do the following:
1. Open a Command Prompt.
2. Key in: \texttt{regsvr32 schmmgmt.dll} to register schmmgmt.dll on your computer.
3. Open the Start menu; click Run; key in: \texttt{mmc /a}; click OK.
4. On the File menu of the screen that appears, click Add/Remove Snap-in; then click Add.
5. Under Available Standalone Snap-ins, double click Active Directory Schema; click Close; click OK.
6. On the screen you are in, open the File menu and click Save.
7. For Save in, specify the C:\Windows\system32 directory.
8. For File name, key in schmmgmt.msc.
9. Click Save to complete the procedure.

Create a Start Menu Shortcut Entry
To create a shortcut entry on the Start Menu for the Active Directory Schema, do the following:
1. Right click Start; select: Open all Users $\rightarrow$ Programs $\rightarrow$ Administrative Tools.
2. On the File menu, select New $\rightarrow$ Shortcut
3. In the dialog box that comes up, browse to, or key in the path to schmmgmt.msc (C:\Windows\system32\schmmgmt.msc), then click Next.
4. In the dialog box that comes up, key in Active Directory Schema as the name for the shortcut, then click Finish.
Extend and Update the Active Directory Schema

To extend and update the Active Directory Schema, do the following 3 procedures:

1. Create a New Attribute named *accessPort*:
   b) In the left panel of the screen that comes up, right-click *Attributes*:
   
   ![Attributes screenshot](image)
   
   c) Select New → Attribute.
   d) In the warning message that appears, click *Continue* to bring up the *Create New Attribute* dialog box.

   (Continues on next page.)
(Continued from previous page.)

e) Fill in the dialog box to match the entries shown below, then click **OK** to complete step 1 of the procedure.

**Note:** The Unique X500 Object ID uses periods, not commas.

2. Extend the Object Class With the New Attribute:


   b) In the left panel of the screen that comes up, select **Classes**.

   (Continues on next page.)
(Continued from previous page.)

c) In the right panel, right-click person:

![Diagram of person properties dialog box]

(Continues on next page.)

d) Select Properties; the person Properties dialog box comes up with the General page displayed. Click the Attributes tab.

(Continues on next page.)
e) On the Attributes page, click **Add**:

![Attributes page screenshot](image)

f) In the list that comes up, select **accessPort**, then click **OK** to complete step 2 of the procedure.

![Select schema object](image)
3. Edit Active Directory Users With the Extended Schema:

   a) Run ADSI Edit. (Installed as part of the Support Tools.)

   b) Open domain, and navigate to the cn=users dc=aten dc=com node.

   c) Locate the user you wish to edit. (Our example uses steve3.)

   d) Right-click on the user’s name and select properties.

   (Continues on next page.)
(Continued from previous page.)

e) On the Attribute Editor page of the dialog box that appears, select **accessPort** from the list.

![Attribute Editor window](image1.png)

f) Click **Edit** to bring up the **String Attribute Editor**:

![String Attribute Editor window](image2.png)

(Continues on next page.)
(Continued from previous page.)

**g)** Key in the desired SN3101 permission attribute values (see *The Permission Attribute Value*, page 86 for details). For example:

![String Attribute Editor](image1)

- **h)** Click **OK**. When you return to the *Attribute Editor* page, the *accessPort* entry now reflects the new permissions:

![Attribute Editor](image2)

- **i)** Click **Apply** to save the change and complete the procedure.

- **j)** Repeat Step 3 (*Edit Active Directory Users With the Extended Schema*) for any other users you wish to add.
The Permission Attribute Value

The attribute value for accessPort is made up of two parts: 1) the IP address of the SN3101 a user will access; and 2) a string that indicates the access rights the user has on the SN3101 at that IP address. For example:

192.168.0.60&u,t,1;u,f

The makeup of the permission entry is as follows:

- An ampersand (&) connects the SN3101’s IP with the access rights string.
- The access rights string is made up of various combinations of the following characters: u, t, f, a, and 1 (one). The characters can be entered in upper or lower case. The meanings of the characters is provided in the Permission String Characters table, below.
- The characters in the access rights string are separated by a comma (,). There are no spaces before or after the comma.
- If a user has access rights to more than one SN3101, each permission segment is separated by a semicolon (;). There are no spaces before or after the semicolon.

### Permission String Characters

<table>
<thead>
<tr>
<th>Character</th>
<th>Meaning</th>
</tr>
</thead>
<tbody>
<tr>
<td>U</td>
<td>(User) User has port access rights.</td>
</tr>
<tr>
<td>T</td>
<td>(True) User has port configuration rights.</td>
</tr>
<tr>
<td>F</td>
<td>(False) User does not have port configuration rights.</td>
</tr>
<tr>
<td>A</td>
<td>(All) User has rights to all ports.</td>
</tr>
<tr>
<td>1</td>
<td>(One) User has rights to port 1.</td>
</tr>
</tbody>
</table>
### Permission Examples

Access rights examples are given in the table, below:

<table>
<thead>
<tr>
<th>User</th>
<th>String</th>
<th>Meaning</th>
</tr>
</thead>
<tbody>
<tr>
<td>User1</td>
<td>User has default rights for all SN3101</td>
<td>User has default rights for all SN3101 devices.</td>
</tr>
<tr>
<td></td>
<td>devices.</td>
<td>This means that the user can access port 1 of all SN3101 devices, but cannot configure any of them.</td>
</tr>
<tr>
<td>User2</td>
<td>10.0.0.166&amp;U,T,1</td>
<td>1. User can access and configure port 1 of an SN3101 whose IP is 10.0.0.166.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>2. User has default rights for all other SN3101 devices.</td>
</tr>
<tr>
<td>User3</td>
<td>10.0.0.164&amp;U,T,1;10.0.0.166&amp;U,T,1</td>
<td>1. User can access and configure port 1 of an SN3101 whose IP is 10.0.0.164.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>2. User can access and configure port 1 of an SN3101 whose IP is 10.0.0.166.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>3. User has default rights for all other SN3101 devices.</td>
</tr>
<tr>
<td>User4</td>
<td>U,F,A;10.0.0.164&amp;U,T,1</td>
<td>1. User can access and configure port 1 of an SN3101 whose IP is 10.0.0.164.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>2. User has default rights for all other SN3101 devices.</td>
</tr>
<tr>
<td>User5</td>
<td>U,T,1</td>
<td>User can access and configure port 1 of all SN3101 device.</td>
</tr>
<tr>
<td>User6</td>
<td>U,F</td>
<td>User cannot access or configure any SN3101 devices.</td>
</tr>
<tr>
<td>User7</td>
<td>10.0.0.165&amp;U,F</td>
<td>1. User cannot access or configure port 1 of an SN3101 whose IP is 10.0.0.165.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>2. User has default rights for all other SN3101 devices.</td>
</tr>
</tbody>
</table>
OpenLDAP

OpenLDAP is an Open source LDAP server designed for Unix platforms. A Windows version can be downloaded from:

http://download.bergmans.us/openldap/openldap-2.2.29/
openldap-2.2.29-db-4.3.29-openssl-0.9.8a-
win32_Setup.exe.

OpenLDAP Server Installation

After downloading the program, launch the installer, select your language, accept the license and choose the target installation directory. The default directory is: c:\Program Files\OpenLDAP.

When the Select Components dialog box appears, select install BDB-tools and install OpenLDAP-slapd as NT service, as shown in the diagram, below:
OpenLDAP Server Configuration

The main OpenLDAP configuration file, `slapd.conf`, has to be customized before launching the server. The modifications to the configuration file will do the following:

- Specify the Unicode data directory. The default is `/ucdata`.
- Choose the required LDAP schemas. The core schema is mandatory.
- Configure the path for the OpenLDAP `pid` and `args` start up files. The first contains the server pid, the second includes command line arguments.
- Choose the database type. The default is `bdb` (Berkeley DB).
- Specify the server suffix. All entries in the directory will have this suffix, which represents the root of the directory tree. For example, with suffix `dc=aten,dc=com`, the fully qualified name of all entries in the database will end with `dc=aten,dc=com`.
- Define the name of the administrator entry for the server (`rootdn`), along with its password (`rootpw`). This is the server's super user. The rootdn name must match the suffix defined above. (Since all entry names must end with the defined suffix, and the rootdn is an entry.)

An example configuration file is provided in the figure, below:

```plaintext
ucdata-path /ucdata
include ./schema/core.schema

pidfile /run/slapd.pid
argsfile /run/slapd.args

database bdb
suffix "dc=aten,dc=com"
rootdn "cn=Manager,dc=aten,dc=com"
rootpw secret
directory /data
```
Starting the OpenLDAP Server

To start the OpenLDAP Server, run `slapd` (the OpenLDAP Server executable file) from the command line. `slapd` supports a number of command line options, the most important option is the `-d` switch that triggers debug information. For example, a command of:

```
slapd -d 256
```

would start OpenLDAP with a debug level of 256, as shown in the following screenshot:

![Screenshot of OpenLDAP with debug level 256](image)

**Note:** For details about slapd options and their meanings, refer to the OpenLDAP documentation.
Customizing the OpenLDAP Schema

The schema that slapd uses may be extended to support additional syntaxes, matching rules, attribute types, and object classes.

In the case of the SN3101, the objectClass and attributeTypes configuration file directives are used to define new schema. The extended schema file used to authenticate and authorize users logging in to the SN3101 is shown in the figure, below:

```
/* ATEN OID=(1.3.6.1.4.1.21437)
  #
  # 1.3.6.1.4.1.21437.1   SNMP elements
  # 1.3.6.1.4.1.21437.2   LDAP elements
  # 1.3.6.1.4.1.21437.2.1 AttributeTypes
  # 1.3.6.1.4.1.21437.2.1.1 myAttributeTypes
  # 1.3.6.1.4.1.21437.2.2 ObjectClasses
  # 1.3.6.1.4.1.21437.2.2.1 myObjectClasses
  #
  
  # atto OBJECT IDENTIFIER ::= { enterprises 21437 }
  # LDAP elements OBJECT IDENTIFIER ::= { atto 1 }
  # AttributeTypes OBJECT IDENTIFIER ::= { LDAP elements 1 }
  # ObjectClasses OBJECT IDENTIFIER ::= { LDAP elements 2 }

attributeType (1.3.6.1.4.1.21437.2.1.1
  NAME accessPort
  EQUALITY caseIgnoreMatch
  SUBSTR caseIgnoreSubstringsMatch
  SYNTAX 1.3.6.1.4.1.1155.121.1.15
  SINGLE-VALUE )

objectClass (1.3.6.1.4.1.21437.2.2.1
  NAME "ms3101User"
  SUP organizationalPerson
  STRUCTURAL
  MAY (accessPort $ userCertificate )
```
LDAP DIT Design and LDIF File

LDAP Data Structure
An LDAP Directory stores information in a tree structure known as the Directory Information Tree (DIT). The nodes in the tree are directory entries, and each entry contains information in attribute-value form. An example of the LDAP directory tree for the SN3101 is shown in the figure, below:

(Continues on next page.)
DIT Creation
The LDAP Data Interchange Format (LDIF) is used to represent LDAP entries in a simple text format (please refer to RFC 2849). The figure below illustrates an LDIF file that creates the DIT for the SN3101 directory tree (shown in the figure, above).
Using the New Schema

To use the new schema, do the following:

1. Save the new schema file (e.g., sn3101.schema) in the /OpenLDAP/schema/ directory.
2. Add the new schema to the slapd.conf file, as shown in the figure, below:

3. Restart the LDAP server.
4. Write the LDIF file and create the database entries in init.ldif with the ldapadd command, as shown in the following example:

   ```bash
   ldapadd -f init.ldif -x -D "cn=Manager,dc=aten,dc=com" -w secret
   ```
Appendix

Safety Instructions

General

- Read all of these instructions. Save them for future reference.
- Follow all warnings and instructions marked on the device.
- Do not place the device on any unstable surface (cart, stand, table, etc.). If the device falls, serious damage will result.
- Do not use the device near water.
- Do not place the device near, or over, radiators or heat registers.
- The device cabinet is provided with slots and openings to allow for adequate ventilation. To ensure reliable operation, and to protect against overheating, these openings must never be blocked or covered.
- The device should never be placed on a soft surface (bed, sofa, rug, etc.) as this will block its ventilation openings. Likewise, the device should not be placed in a built in enclosure unless adequate ventilation has been provided.
- Never spill liquid of any kind on the device.
- Unplug the device from the wall outlet before cleaning. Do not use liquid or aerosol cleaners. Use a damp cloth for cleaning.
- The device should be operated from the type of power source indicated on the marking label. If you are not sure of the type of power available, consult your dealer or local power company.
- The device is designed for IT power distribution systems with 230V phase-to-phase voltage.
- To prevent damage to your installation it is important that all devices are properly grounded.
- The device is equipped with a 3-wire grounding type plug. This is a safety feature. If you are unable to insert the plug into the outlet, contact your electrician to replace your obsolete outlet. Do not attempt to defeat the purpose of the grounding-type plug. Always follow your local/national wiring codes.
- Do not allow anything to rest on the power cord or cables. Route the power cord and cables so that they cannot be stepped on or tripped over.
• If an extension cord is used with this device make sure that the total of the ampere ratings of all products used on this cord does not exceed the extension cord ampere rating. Make sure that the total of all products plugged into the wall outlet does not exceed 15 amperes.

• To help protect your system from sudden, transient increases and decreases in electrical power, use a surge suppressor, line conditioner, or uninterruptible power supply (UPS).

• Position system cables and power cables carefully; Be sure that nothing rests on any cables.

• Never push objects of any kind into or through cabinet slots. They may touch dangerous voltage points or short out parts resulting in a risk of fire or electrical shock.

• Do not attempt to service the device yourself. Refer all servicing to qualified service personnel.

• If the following conditions occur, unplug the device from the wall outlet and bring it to qualified service personnel for repair.
  • The power cord or plug has become damaged or frayed.
  • Liquid has been spilled into the device.
  • The device has been exposed to rain or water.
  • The device has been dropped, or the cabinet has been damaged.
  • The device exhibits a distinct change in performance, indicating a need for service.
  • The device does not operate normally when the operating instructions are followed.

• Only adjust those controls that are covered in the operating instructions. Improper adjustment of other controls may result in damage that will require extensive work by a qualified technician to repair.

• Do not connect the RJ-11 connector marked “UPGRADE” to a public telecommunication network.
DC Power

- The system relies on the protective devices in the building installation for protection against short-circuit, overcurrent, and earth (grounding) fault. Ensure that the protective devices in the building installation are properly rated to protect the system, and that they comply with national and local codes.
- Ensure that there is a readily accessible disconnect device incorporated in the building's installation wiring.
- A separate protective earthing terminal is provided on this product and shall be permanently connected to earth.
- For the DC supply circuit, select a DC supply cable that is certified by UL, AWM VW-1 Style 1015, minimum 16 AWG, minimum 105°C, minimum 300 V.

⚠️ CAUTION: This equipment is designed to permit the connection of the earthed conductor of the DC supply circuit to the earthing conductor at the equipment. If this connection is made, all of the following conditions must be met:

- This equipment shall be connected directly to the DC supply system earthing electrode conductor or to a bonding jumper from an earthing terminal bar or bus to which the DC supply system earthing electrode conductor is connected.
- This equipment shall be located in the same immediate area (such as adjacent cabinets) as any other equipment that has a connection between the earthed conductor of the same DC supply circuit and the earthing conductor, and also the point of earthing of the DC system. The DC system shall not be earthed elsewhere.
- The DC supply source is to be located within the same premises as this equipment.
- Switching or disconnecting devices shall not be in the earthed circuit conductor between the DC source and the point of connection of the earthing electrode conductor.

⚠️ WARNING: This unit is intended for installation in restricted access areas. A restricted access area (server room, data center, etc.) is where access can only be gained by service personnel through the use of a special tool, lock and key, or other means of security, and is controlled by the authority responsible for the location.
Rack Mounting

- Before working on the rack, make sure that the stabilizers are secured to the rack, extended to the floor, and that the full weight of the rack rests on the floor. Install front and side stabilizers on a single rack or front stabilizers for joined multiple racks before working on the rack.

- Always load the rack from the bottom up, and load the heaviest item in the rack first.

- Make sure that the rack is level and stable before extending a device from the rack.

- Use caution when pressing the device rail release latches and sliding a device into or out of a rack; the slide rails can pinch your fingers.

- After a device is inserted into the rack, carefully extend the rail into a locking position, and then slide the device into the rack.

- Do not overload the AC supply branch circuit that provides power to the rack. The total rack load should not exceed 80 percent of the branch circuit rating.

- Make sure that all equipment used on the rack – including power strips and other electrical connectors – is properly grounded.

- Ensure that proper airflow is provided to devices in the rack.

- Ensure that the operating ambient temperature of the rack environment does not exceed the maximum ambient temperature specified for the equipment by the manufacturer.

- Do not step on or stand on any device when servicing other devices in a rack.
Technical Support

International

- For online technical support – including troubleshooting, documentation, and software updates: [http://support.aten.com](http://support.aten.com)
- For telephone support, see Telephone Support, page iv.

North America

<table>
<thead>
<tr>
<th>Email Support</th>
<th><a href="mailto:support@aten-usa.com">support@aten-usa.com</a></th>
</tr>
</thead>
<tbody>
<tr>
<td>Online Technical Support</td>
<td>Online Technical Support</td>
</tr>
<tr>
<td>Troubleshooting Documentation</td>
<td>Troubleshooting Documentation</td>
</tr>
<tr>
<td>Software Updates</td>
<td>Software Updates</td>
</tr>
<tr>
<td><a href="http://support.aten.com">http://support.aten.com</a></td>
<td><a href="http://support.aten.com">http://support.aten.com</a></td>
</tr>
<tr>
<td>Telephone Support</td>
<td>Telephone Support</td>
</tr>
<tr>
<td>1-888-999-ATEN ext 4988</td>
<td>1-888-999-ATEN ext 4988</td>
</tr>
</tbody>
</table>

When you contact us, please have the following information ready beforehand:

- Product model number, serial number, and date of purchase.
- Your computer configuration, including operating system, revision level, expansion cards, and software.
- Any error messages displayed at the time the error occurred.
- The sequence of operations that led up to the error.
- Any other information you feel may be of help.
## Specifications

<table>
<thead>
<tr>
<th>Function</th>
<th>Specification</th>
</tr>
</thead>
<tbody>
<tr>
<td>Connectors</td>
<td></td>
</tr>
<tr>
<td>Serial</td>
<td>1 x DB-9 M (Black)</td>
</tr>
<tr>
<td>Network</td>
<td>1 x RJ-45 (Black)</td>
</tr>
<tr>
<td>Power</td>
<td>PWR1 1 x 2-pin Terminal Block (Green)</td>
</tr>
<tr>
<td></td>
<td>PWR2 1 x DC Jack (Black)</td>
</tr>
<tr>
<td>Switches</td>
<td>Reset 1 x Semi-recessed Pushbutton</td>
</tr>
<tr>
<td>LEDs</td>
<td>Power 1 x Green</td>
</tr>
<tr>
<td></td>
<td>Link 1 x Green</td>
</tr>
<tr>
<td></td>
<td>10/100 Mbps 1 x Orange/Green</td>
</tr>
<tr>
<td></td>
<td>TxRx (ACT) 1 x Green</td>
</tr>
<tr>
<td>Power Input</td>
<td>PWR1 12—48V DC (2-pin Terminal Block)</td>
</tr>
<tr>
<td></td>
<td>PWR2 9—30V DC (Power Adapter Jack)</td>
</tr>
<tr>
<td></td>
<td>Power Adapter 100—240V AC, 50–60 Hz</td>
</tr>
<tr>
<td></td>
<td>Power Line Protection 4KV burst (EFT), EN61000-4-4</td>
</tr>
<tr>
<td></td>
<td>2KV surge, EN61000-4-4</td>
</tr>
<tr>
<td>Power Consumption</td>
<td>9V, 2.7W</td>
</tr>
<tr>
<td>Interfaces</td>
<td></td>
</tr>
<tr>
<td>Serial</td>
<td>Standards RS-232/422/485, Software selectable</td>
</tr>
<tr>
<td></td>
<td>Baud Rate 460Kbps</td>
</tr>
<tr>
<td></td>
<td>RS-232 Signals TxD, RxD, RTS, CTS, DTR, DSR, DCD, GND</td>
</tr>
<tr>
<td></td>
<td>RS-422 Signals Tx+, Tx-, Rx+, Rx-, RTS+, RTS-, CTS+, CTS-, GND</td>
</tr>
<tr>
<td></td>
<td>RS-485 Signals Data+, Data-, GND</td>
</tr>
<tr>
<td></td>
<td>Serial Protection 15 KV ESD Protection for the serial port</td>
</tr>
<tr>
<td></td>
<td>Parity None, Even, Odd, Mark, Space</td>
</tr>
<tr>
<td></td>
<td>Data Bits 5, 6, 7, 8</td>
</tr>
<tr>
<td></td>
<td>Stop Bits 1, 1.5, 2</td>
</tr>
<tr>
<td></td>
<td>Flow Control None, XON/XOFF, RTS/CTS</td>
</tr>
<tr>
<td>Network</td>
<td>Standards 10/100BaseTX; Autosensing</td>
</tr>
<tr>
<td></td>
<td>Protection 1.5 KV Magnetic Isolation</td>
</tr>
<tr>
<td></td>
<td>Protocols ARP, DHCP, DNS, HTTP, HTTPS, ICMP, IP, TCP, UDP, NTP, PPP, RADIUS, Telnet, SNMP, SNMP Trap, SMTP, SSH</td>
</tr>
<tr>
<td>Regulatory Approval</td>
<td>FCC Class A, CE Class A, RoHS</td>
</tr>
<tr>
<td>Environment</td>
<td>Operating Temp. 0—60°C</td>
</tr>
<tr>
<td></td>
<td>Storage Temp. -20—85°C</td>
</tr>
<tr>
<td></td>
<td>Humidity 0–95% RH</td>
</tr>
<tr>
<td>Physical Properties</td>
<td>Housing Metal</td>
</tr>
<tr>
<td></td>
<td>Weight 0.22 kg</td>
</tr>
<tr>
<td></td>
<td>Dimensions (L x W x H) 10.69 x 7.90 x 2.44 cm</td>
</tr>
</tbody>
</table>
Administrator Login Failure

If you are unable to perform an Administrator login (because the Username and Password information has become corrupted, or you have forgotten it, for example), you can clear the login information with the following procedure:

1. Power off the SN3101 and remove its housing.
2. Use a jumper cap to short the jumper labeled J4 (DEFAULT PASSWORD).
3. Power on the switch.
4. When the Link and 10/100Mbps LEDs flash, power off the switch.
5. Remove the jumper cap from J4.
6. Close the housing and start the SN3101 back up.

After you start back up, you can use the default Username and Password (see Logging In, page 11) to log in.
IP Address Determination

If you are an administrator logging in for the first time, you need to access the SN3101 in order to give it an IP address that users can connect to. There are two methods to choose from. In either case, your computer must be on the same network segment as the SN3101. After you have connected and logged in, you can give the SN3101 its fixed network address. See Network, page 16 for details.

Method 1:
For computers running Windows, an IP address can be assigned with the IP Installer utility:

1. Unzip the contents of IPInstaller.zip (found on the Software CD that came with your SN3101 package) to a directory on your hard drive.

2. Go to the directory that you unzipped the IPInstaller program to and run IPInstaller.exe. A dialog box similar to the one below appears.

3. Select the SN3101 in the Device List.

   **Note:**
   1. If the list is empty, or your device doesn't appear, click **Enumerate** to refresh the Device List.
   2. If there is more than one device in the list, use the MAC address to pick the one you want. The SN3101's MAC address is located on its bottom panel.
4. Select either *Obtain an IP address automatically (DHCP)*, or *Specify an IP address*. If you chose the latter, fill the IP Address, Subnet Mask, and Gateway fields with the information appropriate to your network.

5. Click **Set IP**.

6. After the IP address shows up in the Device List, click **Exit** to end the program.

**Method 2:**

1. Set your computer's IP address to 192.168.0.XXX
   Where **XXX** represents any number or numbers except 10. (192.168.0.60 is the default address of the SN3101.)

2. Specify the switch's default IP address (192.168.0.60) in your browser, and you will be able to connect.

3. Assign a fixed IP address for the SN3101 that is suitable for the network segment that it resides on.

4. After you log out, be sure to reset your computer's IP address to its original value.

---

### Serial Port Pin Assignments

The serial port pin assignments are given in the table, below:

<table>
<thead>
<tr>
<th>Pin</th>
<th>Configuration</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>RS-232</td>
</tr>
<tr>
<td>1</td>
<td>DCD</td>
</tr>
<tr>
<td>2</td>
<td>RXD</td>
</tr>
<tr>
<td>3</td>
<td>TXD</td>
</tr>
<tr>
<td>4</td>
<td>DSR</td>
</tr>
<tr>
<td>5</td>
<td>GND</td>
</tr>
<tr>
<td>6</td>
<td>DSR</td>
</tr>
<tr>
<td>7</td>
<td>RTS</td>
</tr>
<tr>
<td>8</td>
<td>RTS</td>
</tr>
<tr>
<td>9</td>
<td></td>
</tr>
</tbody>
</table>
Virtual Modem Details

The SN3101’s Virtual Modem function emulates a hardware modem to provide high speed serial modem functionality over an Ethernet LAN or WAN using the TCP/IP protocol rather than over slower, less-reliable, telephone lines.

AT Command Set Support

The SN3101 supports a subset of the standard Hayes command set, as well as some extended commands, as shown in the following table:

<table>
<thead>
<tr>
<th>Command</th>
<th>Operation</th>
<th>Response</th>
</tr>
</thead>
<tbody>
<tr>
<td>+++</td>
<td>Return to command mode. The escape character can be changed by modifying the S2 register.</td>
<td>none</td>
</tr>
<tr>
<td>A/</td>
<td>Repeat the last command string</td>
<td>If successful: OK[CR][LF] If failure: ERROR[CR][LF]</td>
</tr>
<tr>
<td>ATD(T) Remote IP:Remote Port[CR]</td>
<td>Try to establish a TCP connection and connect to the specified remote host. e.g. ATD10.0.0.72:50001 Note: The SN3101 accepts T and P additions to the ATD command, but ignores them.</td>
<td>If successful: CONNECT[CR][LF] If connection failure: NO CARRIER[CR][CF] If other error: ERROR[CR][LF]</td>
</tr>
<tr>
<td>ATE[n][CR]</td>
<td>Where n represents a numeric character (0 or 1). E0: disable command echo E1: enable command echo</td>
<td>If successful: OK[CR][LF] If failure: ERROR[CR][LF]</td>
</tr>
<tr>
<td>ATH[CR]</td>
<td>Hang up current TCP connection if a connection is active. Note: ATH, ATH0, and ATH1 all act the same.</td>
<td>If successful: OK[CR][LF] If failure: ERROR[CR][LF]</td>
</tr>
<tr>
<td>ATI[n][CR]</td>
<td>Inquiry command. (Where n represents a numeric character; 0 or 1.) E0: Display ATEN International Co. Ltd. E1: Display SN3101</td>
<td>If successful: OK[CR][LF] If failure: ERROR[CR][LF]</td>
</tr>
<tr>
<td>ATO[n][CR]</td>
<td>Return to on-line data mode. (Where n represents a numeric character; 0 or 1.) If the modem is in the on-line command mode, the modem enters on-line data mode. If the modem is in the off-line command mode (no TCP connection established), an ERROR is returned. O0, O1: If there is an active connection, switch the modem to data mode.</td>
<td>If an active TCP connection: OK[CR][LF] Otherwise: ERROR[CR][LF]</td>
</tr>
<tr>
<td>ATV[n][CR]</td>
<td>Result code control command. (Where n represents a numeric character; 0 or 1.) Q0: Enable result code to DTE (default) Q1: Disable result code to DTE.</td>
<td>If successful: OK[CR][LF] If failure: ERROR[CR][LF]</td>
</tr>
<tr>
<td>ATS[n][CR]</td>
<td>Reports the value of the S register. (Where n is the register's number.)</td>
<td>If successful: OK[CR][LF] If failure: ERROR[CR][LF]</td>
</tr>
<tr>
<td>ATSn=v[CR]</td>
<td>Sets the S register’s value. (Where n is the register’s number; and v is the S register value. See S Register Support, page 106.)</td>
<td>If successful: OK[CR][LF] If failure: ERROR[CR][LF]</td>
</tr>
<tr>
<td>ATV[n][CR]</td>
<td>Result code return type. (Where n represents a numeric character; 0 or 1.) V0: Response is: &lt;numeric code&gt;[CR][LF] V1: Response is: &lt;verbal description&gt;[CR][LF]</td>
<td>If successful: OK[CR][LF] If failure: ERROR[CR][LF]</td>
</tr>
<tr>
<td>Command</td>
<td>Operation</td>
<td>Response</td>
</tr>
<tr>
<td>---------</td>
<td>-----------</td>
<td>----------</td>
</tr>
<tr>
<td>ATZ[CR]</td>
<td>Reset modem command. Close active connections and reset the S registers and general option status to their saved values.</td>
<td>If successful: OK[CR][LF] If failure: ERROR[CR][LF]</td>
</tr>
<tr>
<td>AT&amp;Cn[CR]</td>
<td>DCD option. (Where n represents a numeric character; 0 or 1.) &amp;C0: DCD is ON at all times. &amp;C1: DCD matches the state of the TCP connection.</td>
<td>If successful: OK[CR][LF] If failure: ERROR[CR][LF]</td>
</tr>
<tr>
<td>AT&amp;Dr[CR]</td>
<td>DTR option. (Where n represents a numeric character; 0 – 3.) &amp;D0: DTR is assumed to be ON. Modem ignores the DTR line. &amp;D1: DTR OFF causes the modem to switch to command mode without disconnecting. &amp;D2: DTR OFF switches modem to command mode; hangs up; and disables auto answer. (Default) &amp;D3: DTR OFF initializes the modem.</td>
<td>If successful: OK[CR][LF] If failure: ERROR[CR][LF]</td>
</tr>
<tr>
<td>AT&amp;F[CR]</td>
<td>Restore factory configuration. Reset S registers and general option status to default values.</td>
<td>If successful: OK[CR][LF] If failure: ERROR[CR][LF]</td>
</tr>
<tr>
<td>AT&amp;W[CR]</td>
<td>Save configuration. Write the current configuration settings into memory, including the S register values and general option status.</td>
<td>If successful: OK[CR][LF] If failure: ERROR[CR][LF]</td>
</tr>
<tr>
<td>ATB[CR]</td>
<td>None</td>
<td>OK[CR][LF]</td>
</tr>
<tr>
<td>ATC[CR]</td>
<td>None</td>
<td>OK[CR][LF]</td>
</tr>
<tr>
<td>ATL[CR]</td>
<td>None</td>
<td>OK[CR][LF]</td>
</tr>
<tr>
<td>ATM[CR]</td>
<td>None</td>
<td>OK[CR][LF]</td>
</tr>
<tr>
<td>ATN[CR]</td>
<td>None</td>
<td>OK[CR][LF]</td>
</tr>
<tr>
<td>ATX[CR]</td>
<td>None</td>
<td>OK[CR][LF]</td>
</tr>
<tr>
<td>ATY[CR]</td>
<td>None</td>
<td>OK[CR][LF]</td>
</tr>
<tr>
<td>ATW[CR]</td>
<td>None</td>
<td>OK[CR][LF]</td>
</tr>
<tr>
<td>Other AT Commands</td>
<td>None</td>
<td>OK[CR][LF]</td>
</tr>
</tbody>
</table>
## S Register Support

The S registers that the SN3101 supports, and their values, are described in the table, below:

<table>
<thead>
<tr>
<th>Register</th>
<th>Function</th>
<th>Range</th>
<th>Units</th>
<th>Default</th>
</tr>
</thead>
<tbody>
<tr>
<td>S0</td>
<td>Number of rings to wait before auto answering.</td>
<td>0—255</td>
<td>Rings</td>
<td>0</td>
</tr>
<tr>
<td>S1</td>
<td>Ring Counter Specified by the current number of new. S1 is cleared at the time the modem detects a ring signal on the telephone line. S1 is cleared when the existing connection is established, or when it is dropped.</td>
<td>0—255</td>
<td>Rings</td>
<td>0</td>
</tr>
<tr>
<td>S2</td>
<td>Escape Character If this value is greater than 127, the escape process is disabled.</td>
<td>0—127</td>
<td>ASCII</td>
<td>43</td>
</tr>
<tr>
<td>S3</td>
<td>Carriage Return Character Sets the value of the carriage return character used when displaying commands or results.</td>
<td>0—127</td>
<td>ASCII</td>
<td>13</td>
</tr>
<tr>
<td>S4</td>
<td>Line Feed Character Sets the character recognized as the line feed when displaying commands or results. If verbose result code format is in use, the line feed character is output after the carriage return character.</td>
<td>0—127</td>
<td>ASCII</td>
<td>10</td>
</tr>
<tr>
<td>S5</td>
<td>Backspace Character Sets the character recognized as a backspace. Used to erase the last character typed on the command line.</td>
<td>0—32</td>
<td>ASCII</td>
<td>8</td>
</tr>
<tr>
<td>S12</td>
<td>Escape Prompt Delay The amount of time required before and after an escape sequence (++++) is entered in order for the modem to transition from data mode to command mode.</td>
<td>0—255</td>
<td>0.02ms</td>
<td>50 (1 sec.)</td>
</tr>
<tr>
<td>S25</td>
<td>DTR Delay and Asynchronous/Synchronous Time Delay The amount of time that the modem will delay before taking the action specified by the AT&amp;Dn command.</td>
<td>0—255</td>
<td>0.01s for DTR 1s for asynchronous mode</td>
<td>5</td>
</tr>
</tbody>
</table>
Troubleshooting

Operation problems can be due to a variety of causes. The first step in solving them is to make sure that all cables are securely attached and seated completely in their sockets.

In addition, updating the product’s firmware may solve problems that have been discovered and resolved since the prior version was released. If your product is not running the latest firmware version, we strongly recommend that you upgrade. See Firmware, page 24, for upgrade details.

Limited Warranty

ALTUSEN warrants this product against defects in material or workmanship for a period of one (1) year from the date of purchase. If this product proves to be defective, contact ALTUSEN’s support department for repair or replacement of your unit. ALTUSEN will not issue a refund. Return requests can not be processed without the original proof of purchase.

When returning the product, you must ship the product in its original packaging or packaging that gives an equal degree of protection. Include your proof of purchase in the packaging and the RMA number clearly marked on the outside of the package.

This warranty becomes invalid if the factory-supplied serial number has been removed or altered on the product.

This warranty does not cover cosmetic damage or damage due to acts of God, accident, misuse, abuse, negligence or modification of any part of the product. This warranty does not cover damage due to improper operation or maintenance, connection to improper equipment, or attempted repair by anyone other than ALTUSEN. This warranty does not cover products sold AS IS or WITH FAULTS.

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Index

A
Active Directory
  LDAP configuration, 77
Administration, 13
  ANMS settings, 19
  Date and time, 23
  Firmware upgrade, 24
  General settings, 13
  Network settings, 16
Administrator Login Failure, 101
Administrator password, 14
Advanced settings
  Modbus, 42
  Port alert, 38
  TCP Client, 40
  UDP Mode, 41
ANMS
  Radius Settings, 20
  SNMP Settings, 22
ANMS settings, 19
AT Command Set Support, 104

B
Browser
  Main screen, 12
  Browser log in, 11
  Browser operation
    Overview, 29
    Telnet, 31

C
Connection Control, 14
Corrupt Password, 101

D
Date and time, 23

F
Firmware upgrade, 24
Forgotten Password, 101

G
General settings, 13

I
Installation, 9
  PC, 9
  IP Address, 18
  IP address determination, 102

L
LDAP
  Active Directory configuration, 77
  Permission attributes, 86
  Permission examples, 87
  Log, 49
  Logging in
    browser, 11
Modbus Mode
  settings, 42
Mounting, 7
  DIN Rail, 8
  Wall, 7

N
Network
  IP Address, 18
  Service Ports, 16
  Network settings, 16

DIN Rail Mounting, 8
Direct Access, 46
O
  Online Registration, iv
  OpenLDAP
    Server Configuration, 89
    Server Installation, 88
  Operating Mode, 37
  Overview, 1

P
  Port alert settings, 38
  Port configuration, 35
    Advanced settings, 38
    Property settings, 36
    serial settings, 36
  Port Mapping, 64
  Port Unmapping, 66
  Property settings, 36
  PuTTY, 55

R
  Rack Mounting
    Safety information, 97
  Radius Settings, 20
  RAW TCP, 26
  Real COM Port, 25
  Real COM Port Driver Installation
    Windows, 57
  Real COM Port Management, 57
    Linux, 67
    Windows, 60
  Real COM Port. See Virtual COM Port
  RoHS, ii

S
  S Register Support, 106
  Safety Instructions
    DC Power, 97
  General, 95
  Rack Mounting, 98
  Serial Network Device Manager, 69
  Serial port settings, 36
  Serial Tunnel, 28, 71
    Building, 74
    Removing, 75
  Service Ports, 16
  Session Info, 47
  SJ/T 11364-2006, iii
  SN3101
    Front view, 4
    Rear View, 5
  SNMP Settings, 22
  Specifications, 100
  SSH
    terminal (Linux) session, 54
    third party utility (Windows), 55
  System Information, 48

T
  TCP
    Client Mode, 26
    Server Mode, 26
  TCP Client settings, 40
  Technical Support, 99
  Telephone support, iv
  Telnet, 31, 53
  TTY, 59

U
  UDP Mode
    settings, 41
  User Management, 44
  User Notice, iv

V
  Virtual COM Port, 25
  Virtual COM Port Driver Installation
Index

Windows, 57
Virtual Modem, 28, 104
Virtual Port Management, 57
Dialog box layout, 60, 70
Port Mapping and Unmapping, 64
Windows, 60
Virtual Port Utility
Menu and toolbar, 61
Port List, 63
Port Mapping, 64
Port Unmapping, 66
Target information, 61
Target list, 62
W
Wall Mounting, 7